MCDONALD'S® SURPRIZE FRIES 2024 PROMOTION - AUSTRALIA

CONDITIONS OF ENTRY

- The "McDonald's® Surprize Fries 2024 Promotion" ("Promotion") is conducted by McDonald's Australia Limited (ABN 43 008 496 928) of 21 – 29 Central Avenue, Thornleigh NSW 2120 ("Promoter").
- Information on how to enter, mechanics of entry and prizes form part of these Conditions of Entry
 and can be located on www.mcdonalds.com.au (the "Promotional Website"). Entry into the
 Promotion is deemed acceptance of these Conditions of Entry by each Entrant.
- 3. Unless otherwise indicated, all times and dates specified in these Conditions of Entry are times and dates in Sydney, Australia which may be in the time zones AEST or AEDT depending on the date.
- 4. In these Conditions of Entry, Australian McDonald's restaurants that are participating in the Promotion are referred to as "McDonald's Restaurants".

PROMOTIONAL DATES

- 5. Promotion starts at 00:01 (Sydney Time) on **13 March 2024** and ends at 23:59 (Sydney Time) on **14 April 2024** (the "**Promotional Period**").
- 6. Eligible Products may be purchased between 00:01 (local time) on **13 March 2024** and 23:59 (local time) on **9 April 2024** (inclusive) (the "Purchase Period").

ELIGIBILITY

- 7. Entry into the Promotion is only open to Australian citizens and permanent residents ("Australian Residents") aged 15 years and older as at the time of entry who remain Australian Residents for the duration of the Promotional Period ("Entrants"). The directors, management and employees (and their immediate family) of the Promoter, its related entities, related bodies corporate or franchisees, printers, suppliers, providers, software providers and developers, and agencies associated with this Promotion are ineligible to enter the Promotion. Immediate family means any of the following: spouse, ex-spouse, de-facto spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or 1st cousin.
- 8. Entrants must be or become registered members of MyMacca's and agree to participate in the Surprize Fries Game in the manner directed within the MyMacca's App ("Application") during the Promotional Period and remain registered members for the remaining duration of the Promotional Period in the manner required as set out in these Conditions of Entry in order to:
 - a. participate in an Electronic Play;
 - b. participate in a Game Code Play;
 - c. enter a Weekly Cash Draw;
 - d. enter into the Second Chance Draw;
 - e. claim a Weekly Cash Draw Prize;

- f. claim an Instant Win Non-Food Prize; and
- g. claim an Instant Win Food Prize won through the **Application**.
- 9. Entrants aged less than 18 years must obtain the consent of their parent or legal guardian to enter the Promotion and provide personal information about themselves. All entries of Entrants who are aged less than 18 years who enter the Promotion while attempting to conceal (or without disclosing) their age (as and where required) and/or do not provide the required parental or legal guardian consent (as and where required) will be deemed invalid. These Conditions of Entry will bind the Entrants and any parent or legal guardian who gives their consent (for Entrants aged less than 18 years). Persons who are aged less than 15 years old are ineligible to enter and participate in the Promotion. All entries and attempted prize redemptions of persons who are aged less than 15 years old will be deemed invalid.

ELIGIBLE PRODUCTS

10. In this Promotion, each of the products listed in Column 1 of the table below ("Eligible Product Table"), when purchased from a participating McDonald's Restaurant during the Purchase Period is an "Eligible Product". The Eligible Product entitles the purchaser, subject to these Conditions of Entry, to the corresponding number of promotional tickets (each a "Play") in Column 2 of the Eligible Product Table. Second or third Plays (if applicable) will be issued as Electronic Plays and will not be on packaging;

Eligible Product Table	
Column 1	Column 2
Eligible Product	Number of Plays (physical and electronic)
Medium Fries	1
Large Fries	2

- 11. Any Eligible Products sold as part of a McDonald's Meal, McValue, McFamily and McFavourites Box Range, Loyalty or McDelivery are included as Eligible Products for the purpose of the Promotion. Choice of Eligible Products is subject to availability at each participating McDonald's Restaurant and is based on reasonably anticipated demand. Each Eligible Product may not be available for sale in all McDonald's Restaurants at all times during the Purchase Period. The Promoter accepts no responsibility for any Eligible Product(s) being unavailable at a participating McDonald's Restaurant during the Purchase Period.
- 12. Eligible Products may only be purchased when the relevant Eligible Product is available at participating McDonald's Restaurants.
- 13. **PLAYS.** Plays may either be physical tickets (**physical Play**) or digital (**Electronic Play**). Physical Plays will be attached to Eligible Product packaging and will be randomly distributed by the Promoter (or its nominated agents) to participating McDonald's Restaurants based on reasonably anticipated demand. Physical Plays may not be available in all participating McDonald's Restaurants at all times during the Purchase Period. The Promoter accepts no responsibility for

- physical Plays being unavailable at a participating McDonald's Restaurant during the Purchase Period. Second or additional electronic Plays will be issued in the manner directed in the Application. Each physical Play will contain a twelve (12) digit alphanumeric unique code listed above the 'Redeem By' date on the bottom of the ticket ("**Unique Play Code**").
- 14. Additional Plays will also be generated electronically as Game Codes (see below), and randomly distributed by the Promoter (or its nominated agents or via customer service) to participating McDonald's Restaurants based on reasonably anticipated demand and on an as required basis. A Game Code may be issued to an Entrant at the Promoter's discretion including an Entrant who, during the Purchase Period, purchases from a participating McDonald's Restaurant any Eligible Product and the corresponding number of Plays for that Eligible Product are not attached to the Eligible Product's packaging. Under these Conditions of Entry, a Play that is attached to or associated with a Game Code is deemed to have been attached to the Eligible Product with which it was issued or made available to an Entrant.
- 15. There are three (3) types of Plays (which may be either physical Plays or Electronic Plays) that provide Entrants with a chance to win prizes in this Promotion, as follows:
 - a. "Instant Win" Plays;
 - b. "Weekly Cash Draw" Plays; and
 - c. "Game Code" Plays.
- 16. A maximum of up to 34,215,990Plays (either physical or Electronic Plays in the Promoter's discretion) will be distributed to participating McDonald's Restaurants or Entrants for the Promotion. On average across all Instant Win and Game Code Plays, at least one (1) in four (4) Plays will yield an instant win prize. For the avoidance of doubt, the Promoter does not guarantee that Entrants purchasing four (4) or more Eligible Products (as the case may be) will find a Play that yields a prize.

HOW TO RECEIVE GAME CODE PLAYS

- 17. Entrants must be or become registered members of MyMacca's and accept to participate in the Surprize Fries Game in the manner directed within the Application, in order to receive a Game Code Play electronically. Game Code Plays will be randomly distributed by the Promoter (or its nominated agents) physically and/or electronically during the Promotional Period to participating McDonald's Restaurants or Entrants directly ("Game Code Plays"). A Game Code Play may be issued (either physically or digitally at the Promoter's discretion) to an Entrant at the Promoter's discretion including who, during the Purchase Period, purchases from a participating McDonald's Restaurant any Eligible Product. Game Code Plays may not be available in all participating McDonald's Restaurants at all times during the Purchase Period.
- 18. The Promoter accepts no responsibility for Game Code Plays being unavailable at a McDonald's Restaurant during the Purchase Period. Each Game Code Play will contain a Unique Play Code that must then be Played via the Application. Electronic Game Code Plays may be redeemed in the manner directed in the Application.

WEEKLY CASH PRIZE DRAW PLAYS

- 19. For the purpose of determining Weekly Cash Prize Draw Play winners and awarding prizes, the Promotional Period will be divided into four (4) weekly promotional stages, commencing and closing on the dates and times ((Sydney time) set out in the table below at Condition 46 (each, a **Weekly Promotional Stage**).
- 20. Weekly Promotional Stage draws will be conducted at Creata Holdings Pty Ltd at 6/3 Central Avenue, Thornleigh NSW 2120, on the dates and times ((Sydney time) set out in the table below at Condition 46 (each, a **Draw**).
- 21. All Entries received during a Weekly Promotional Stage will be entered into the corresponding Draw to determine winners for that Weekly Promotional Stage. Entries for each Weekly Promotional Stage must be received by the Promoter during the Weekly Promotional Stage to be eligible for the corresponding Draw. Entries received in a given Weekly Promotional Stage are cumulative and will be eligible for the corresponding Draw and will also rollover into any subsequent Weekly Promotional Stage Draw(s). Entrants are limited to winning only one (1) Weekly Cash Prize Draw prize across all Weekly Promotional Stage Draws, excluding residents of South Australia who are not so limited. The winners will be notified personally and in writing via email within two (2) business days of the relevant Draw and the first initial, surname and post code only of the Weekly Promotional Stage winner(s) will be published in The Australian and on the Promotional Website in accordance with the table below at Condition 46, and will remain on the Promotional Website for no less than twenty-eight (28) days. All reasonable steps to notify winners of the results of the Draws will be taken by the Promoter. The Promoter's decision is final and no correspondence will be entered into.
- 22. Unsuccessful entries received in any Weekly Promotional Stage Draw will automatically be entered into the Second Chance Draw in accordance with Condition 82.
- 23. The Promoter may draw additional reserve entries in each Weekly Promotional Stage Draw and record them (in order) in case an invalid entry or ineligible entrant is drawn or if any Entrant drawn is unable to accept or decline to participate in a prize. In the event of an invalid entry or ineligible entrant in a Weekly Promotional Stage Draw, or if an Entrant drawn is unable to accept or declines to participate in a prize within **ten (10) days** of being successfully notified that they are a winner (if applicable), then the prize will be awarded to the first reserve entry drawn in the applicable Weekly Promotional Stage Draw. The Promoter will continue this process until all prizes entered into the Weekly Promotional Stage Draw(s) are awarded. If after this process any prize(s) entered into a Weekly Promotional Stage Draw are still not awarded, or if an Entrant drawn cannot be notified, the Promoter will hold an unclaimed prize draw in accordance with Condition 88.

PLAYS CANNOT BE TRANSFERRED

24. A Play (including a Play attached to Eligible Product packaging) cannot be transferred by the Entrant who purchased the Eligible Product, to any other person, whether by gift, sale, trade, barter, auction or otherwise by 'transferring to another', and whether the transaction was initiated privately or in a public forum, including but not limited to via online auction or purchase sites (for example

- eBay and Gumtree) or used for any other purpose. Such online auction or purchase sites may not permit the sale of lottery tickets on their sites and also generally prohibit their users from infringing any laws, third party rights or the policies of the site itself.
- 25. Any Play that has been transferred is void and accordingly, a prize claim that includes any Play that has been so transferred is invalid. Any person who is a party to such a transfer may be refused entry into or disqualified from participating in the Promotion in the Promoter's sole discretion. For the avoidance of doubt, any game materials produced for any other promotions or games anywhere in the world, including any other McDonald's promotions, or past McDonald's promotions, are invalid for the purposes of this Promotion.
- 26. Notwithstanding the prohibition on Play transfer, the Promoter is not required to establish in any case whether the Play(s) in a prize claim has/have been transferred.

HOW TO PLAY AND ENTER

- 27. The Promotion is entered by playing the game (a **Play**). To play, an Entrant must, during the Purchase Period:
 - a. purchase any one (1) or more Eligible Products from a participating McDonald's Restaurant while Eligible Products are available for sale in that participating McDonald's Restaurant;
 and
 - b. for a physical Play, carefully remove the ticket attached to the Eligible Product packaging or Contingency Card in the manner directed on the ticket or packaging; or
 - c. for an Electronic Play, in the manner directed in the Application and via the Application;
 - d. to reveal a promotional message (the "Promotional Message") or game code message (the "Game Code Message"), and the Unique Play Code.

GAME CODE PLAYS

- 28. If the Play contains the Game Code Message, the Play is a Game Code Play. The Game Code Play entitles the Entrant to reveal if they have won an Instant Win Food Prize, an Instant Win Non-Food Prize or are entered into the Weekly Cash Draw Play.
- 29. To participate in a Game Code Play, Entrants must, during the Promotional Period:
 - a. download and launch the Application on their compatible mobile device. The Application is available free of charge and can be downloaded via the Apple App Store for Apple iPhone devices or via Google Play for Android devices; and
 - b. follow the prompts of the Application in the manner required to fully and correctly register the Entrant's Game Code Play; and
 - c. Use the Game Code Play in the manner required on the Application and as described in these Conditions of Entry to reveal if they have won an Instant Win Food Prize, an Instant Win Non-Food Prize or are entered into the Weekly Cash Draw Play; and
 - d. if required, follow the prompts in the manner required to either:

- if the Entrant is not yet a member of MyMacca's, join MyMacca's in the manner required by registering an account ("MyMacca's Account") as set out in Condition 51 below; or
- if the Entrant is already registered for a MyMacca's Account, log-in to their MyMacca's Account by fully and correctly submitting the email address for their MyMacca's Account and clicking the verification link in the login verification email sent to that address in the manner required.
- 30. A Game Code Play cannot be registered more than once on the Application. If a Game Code Play submitted by the Entrant has previously been used to access the Application, the Entrant will need to contact Surprize Fries Customer Support via https://mcdonalds.com.au/ contact-us during the Promotional Period. Customer Support will not be open on weekends and any Australian State or Territory public holiday.
- 31. Each Play must independently comply with these Conditions of Entry. The Promoter accepts no responsibility for late downloads, failure to properly register a Game Code Play or late Game Code Plays via the Application. Registrations and Game Code Plays will be deemed to be accepted at the time of receipt and not at the time of transmission.
- 32. Instant Win Food Prizes and Instant Win Non-Food Prizes are awarded on a random basis and the manner of an Entrant's participation in ta Play does not affect the odds of winning.

USING THE APPLICATION

- 33. The Application can be downloaded on Apple devices operating iOS 15.0 or above (iPhone 6s and above, iPad Air 3rd gen and above) and Android devices operating Android 8.0 or above (Galaxy S7 and above and all Google Pixels). In the event that an Entrant's mobile device does not meet the minimum required specifications an optional simplified version of the experience may be launched by the Entrant's device through the Application's menu (depending on the functionality and capability of the device). The minimum system requirements for the Application are iOS 15.0 or above (for Apple devices) and Android 8.0 or above (for Android devices). It is important to note that for some older phones, whilst the software version is above iOS 15.0 or Android 8.0, the device hardware may not support all functions of the Application.
- 34. To use all features of the Application, access Game Code Plays, play the App Game, and reveal an Electronic Play, Entrants must enable 3G, 4G or 5G and/or Wi-Fi data connection on their mobile device in the manner required.
- 35. Entrants must have the bill payer's consent to use Internet or mobile Internet to use the Application. Some service providers and mobile devices may not provide access to mobile Internet and Entrants must check with their service provider if unsure. Downloading, accessing and using the Application and accessing and using mobile content including web-based content will incur data charges. Any external links and Application features that require Internet or mobile Internet connection may also incur data charges. Data charges will remain an Entrant's responsibility and will vary depending on the Internet service provider, usage plan or mobile carrier used (as applicable). Entrants will need to refer to the terms of the contracts with their mobile carrier, usage plan or Internet service provider

- (as applicable) for costs. The charges for all data services will appear on the Entrant's next mobile phone bill and/or Internet bill (as applicable). All general queries relating to carrier rates or mobile or Internet bills should be directed to the Entrant's mobile phone carrier or Internet service provider (as applicable).
- 36. If an Entrant is the driver of a vehicle (or other form of transport), the Entrant must not use the Application while the vehicle (or other form of transport) is moving or is stationary but not lawfully parked. Entrants must comply with all applicable road rules and regulations before and while using the Application. In the interests of safety at all other times, the Promoter recommends that Entrants only use the Application when it is lawful and safe to do so.
- 37. Subject to compliance with these Conditions of Entry, Entrants are granted a limited, non-exclusive, revocable and non-transferrable licence to install, access and use the Application on mobile devices the Entrant owns or lawfully controls. Entrants may only use the Application for personal and non-commercial use. Entrants may not decompile, reverse engineer, disassemble, convert or authorise any third party to decompile, reverse engineer, disassemble or otherwise convert, the Application to a human perceivable form; distribute or republish the Application in any way; resell, rent, lease or lend the Application; or transfer the Application or any content on the Application to any third party.
- 38. The use of any automated registration or App Game play software or any mechanical, electronic or other means that allows an Entrant to automatically register a Game Code Play or play the App Game repeatedly other than in accordance with these Conditions of Entry is prohibited and will render the registration and all App Game plays by that Entrant invalid. App Game plays generated by script, macro, robotic, programmed or any other automated or other means to manipulate or alter the normal function of the Application or App Game are prohibited and will result in the disqualification of the Entrant and their App Game play.

HOW TO WIN AN "INSTANT WIN FOOD PRIZE"

39. If the Promotional Message revealed on the Entrant's physical Play or Electronic Play is one of the "Winning Messages" in Column 1 of the table below (the "Instant Win Food Prize Table"), the Play is a "Winning Instant Win Food Play". The Winning Instant Win Food Play entitles the Entrant, subject to these Conditions of Entry, to claim one (1) of the corresponding prizes of the Instant Win Food Prize Table (each an "Instant Win Food Prize"):

	Instant Win Food Prize Table AUSTRALIA				
Winning Message	SLP (Store Level Pricing)	Max no. Prizes (Peeled)	Max no. Prizes (App)	Contingency Card Codes	Total Max SLP (Store Level Pricing)
WINNER Free Small Soft Drink or Coffee	\$4.20	1,048,488	1,124,336	3,000	\$9,138,460.80

WINNER Sml Sundae or Apple Pie	\$3.00	698,992	749,557	2,000	\$4,351,647.00
WINNER Sml Fries or Hash Brown	\$2.85	1,048,488	1,124,336	3,000	\$6,201,098.40
WINNER Free Cheeseburger or Bacon & Egg McMuffin	\$5.95	419,395	449,735	1,200	\$5,178,463.50
WINNER Filet O Fish or McChicken	\$7.90	139,798	149,912	400	\$2,291,869.00
WINNER Big Mac or QTR Pounder	\$7.85	139,798	149,912	400	\$2,277,363.50
		3,494,959	3,747,788	10,000	\$29,438,902.20

- 40. Additional terms and conditions applicable to Instant Win Food Prizes are also detailed in **Schedule 1** of these Conditions of Entry.
- 41. The procedure set out in Conditions 48-55 must be followed to register a Winning Instant Win Food Play via the Application in order to receive an entry into the Second Chance Draw. The procedure set out in Conditions 56-62 must be followed to claim the Instant Win Food Prize.

HOW TO WIN AN "INSTANT WIN NON-FOOD PRIZE"

42. If the Promotional Message revealed on the Entrant's physical Play or Electronic Play is one of the "Winning Messages" in Column 1 of the table below (the "Instant Win Non-Food Prize Table"), the Play is a "Winning Instant Win Non-Food Play". The Winning Instant Win Non-Food Play entitles the Entrant, subject to these Conditions of Entry, to claim the corresponding prize in the Instant Win Non-Food Prize Table (each an "Instant Win Non-Food Prize"):

Instant Win Non-Food Prize Table AUSTRALIA					
Winning Message on Play	Generic Play No.	,	Value of Each	Max no. Prizes	Total Max Value
\$10,000 TRAVEL/EXPERIENCE E-VOUCHER	AU201	\$	10,000.00	1	\$ 10,000.00
\$10,000 ONLINE RETAIL GIFT CARD	AU202	\$	10,000.00	1	\$ 10,000.00
\$2,000 TRAVEL/EXPERIENCE E-VOUCHER	AU203	\$	2,000.00	10	\$ 20,000.00
\$2,000 ONLINE RETAIL GIFT CARD	AU204	\$	2,000.00	10	\$ 20,000.00
\$1,000 McDONALD'S GIFT CARD	AU205	\$	1,000.00	5	\$ 5,000.00
\$1,000 TRAVEL/EXPERIENCE E-VOUCHER	AU206	\$	1,000.00	25	\$ 25,000.00
\$1,000 ONLINE RETAIL GIFT CARD	AU207	\$	1,000.00	20	\$ 20,000.00
\$500 McDONALD'S GIFT CARD	AU208	\$	500.00	15	\$ 7,500.00
\$500 TRAVEL/EXPERIENCE E- VOUCHER	AU209	\$	500.00	100	\$ 50,000.00
\$500 ONLINE RETAIL GIFT CARD	AU210	\$	500.00	20	\$ 10,000.00
\$200 TRAVEL/EXPERIENCE E- VOUCHER	AU211	\$	200.00	250	\$ 50,000.00
\$200 RETAIL FASHION E- VOUCHER	AU212	\$	200.00	100	\$ 20,000.00
\$200 ONLINE RETAIL GIFT CARD	AU213	\$	200.00	200	\$ 40,000.00
\$200 McDONALD'S GIFT CARD	AU214	\$	200.00	20	\$ 4,000.00

\$100 ONLINE RETAIL GIFT CARD	AU215	\$ 100.00	550	\$ 55,000.00
\$100 McDONALD'S GIFT CARD	AU216	\$ 100.00	100	\$ 10,000.00
\$50 McDONALD'S GIFT CARD	AU217	\$ 50.00	140	\$ 7,000.00
\$20 TRAVEL/EXPERIENCE E- VOUCHER	AU218	\$ 20.00	50,000	\$ 1,000,000.00
\$20 RETAIL FASHION E- VOUCHER	AU219	\$ 20.00	50,000	\$ 1,000,000.00
\$20 RETAIL PHOTO DESIGN E-VOUCHER	AU220	\$ 20.00	50,000	\$ 1,000,000.00
\$10 ONLINE RETAIL GIFT CARD	AU222	\$ 10.00	2,500	\$ 25,000.00
\$100 THE GIFT CARD	AU227	\$ 100.00	300	\$ 30,000.00
\$10 RETAIL eVOUCHERS	AU228	\$ 10.00	2,258,954	\$ 22,589,540.00
\$5 ONLINE RETAIL GIFT CARD	AU231	\$ 5.00	25,000	\$ 125,000.00
\$200 THE GIFT CARD	AU235	\$ 200.00	20	\$ 4,000.00
\$5 RETAIL eVOUCHERS	AU236	\$ 5.00	1,450,000	\$ 7,250,000.00
MACCA'S STAINLESS STEEL DRINK BOTTLE	AU237	\$ 15.00	1,000	\$ 15,000.00
MACCA'S LUNCH BAG	AU238	\$ 6.35	9,000	\$ 57,150.00
MACCA'S FRIES SPEAKER	AU239	\$ 26.25	800	\$ 21,000.00
MACCA'S PICNIC BLANKET	AU240	\$ 24.45	800	\$ 19,560.00
TOTAL			3,899,941	\$ 33,499,750.00

- 43. Additional terms and conditions applicable to Non-Food Prizes are also detailed in **Schedule 2** of these Conditions of Entry.
- 44. The procedure set out in Conditions 48-55 must be followed to register a Winning Instant Win Non-Food Play via the Application in order to register a claim for the Instant Win Non-Food Prize stated on the Winning Instant Win Non-Food Play and to receive an entry into the Second Chance Draw. The procedure set out in Conditions 63-81 must then be followed to claim the Instant Win Non-Food Prize.

HOW TO WIN A "WEEKLY CASH DRAW" PRIZE

- 45. If after receiving a Game Code Play, an Entrant is not a winner of an instant win food or instant win non-food prize, they will receive a Weekly Cash Draw Play via the Application. The Application will give the Entrant an automatic entry into a Weekly Cash Prize Draw.
- 46. Weekly Promotional Stage Draws will be held as follows:

Weekly Promotional Stage	Start	End	Draw	Publication in The Australian and the Promotional Website
1	00.01	11.59	20/03/2024 at	06/06/24
	13/03/2024	19/03/2024	11am	
2	00.01	11.59	27/03/2024 at	06/06/24
	20/03/2024	26/03/2024	11am	
3	00.01	11.59	03/04/2024 at	06/06/24
	27/03/2024	02/04/2024	11am	

4	00.01	11.59	16/04/2024 at	06/06/24
	03/04/2024	09/04/2024	11am	

47. **Weekly Cash Draw Prizes**: The first one (1) Entry randomly drawn from all eligible Entries received in the corresponding Weekly Promotional Stage will win AUD\$10,000.00 in cash that will be paid by the Promoter by electronic funds transfer to the winners nominated Australian bank account.

HOW TO REGISTER A PLAY

- 48. Entrants must be members of MyMacca's to register their physical Play(s) or Electronic Play(s). Entrants must register their Play(s) on the Application (in the manner required) and must ensure that their email address remains current and active in order to remain eligible to enter and continue participation the Promotion, receive an entry into the Second Chance Draw for each registered Play, become registered in the Second Chance Draw and, if applicable, to register a claim for an Instant Win Non-Food Prize or Weekly Cash Draw Prize. All Plays (including Electronic Plays unless otherwise stated) may be registered in the Second Chance Draw.
- 49. To register a physical Play, an Entrant must, during the Promotional Period, use a compatible browser or mobile device to visit the Application and correctly and successfully follow the directions provided on the Application (as applicable) in the manner required to:
 - a. if the Entrant is not yet a member of MyMacca's, join MyMacca's in the manner required by registering an account ("MyMacca's Account") as set out in Condition 51 below; or
 - if the Entrant is already registered for a MyMacca's Account, log-in to their MyMacca's Account by fully and correctly submitting the email address for their MyMacca's Account and clicking the verification link in the login verification email sent to that address in the manner required; and
 - c. enter the Unique Play Code listed on their Play or scan their Play (as applicable).
- 50. Any Electronic Play will be registered into the Application including when an Entrant registers an Electronic Play in accordance with these Conditions.
- 51. To register a MyMacca's Account, Entrants must:
 - a. follow the prompts on the Application (as applicable) in the manner required to join the MyMacca's, including providing the Entrant's first and last name, current and valid e-mail address, and postcode and agreeing to the MyMacca's Terms and Conditions and any other approvals or consents required ("MyMacca's Club Account Registration"); and
 - b. after providing the details requested during MyMacca's Account Registration, an activation email will be sent to the Entrant's email address ("Activation Email"). To complete the registration process for a MyMacca's Account, Entrants must successfully activate their MyMacca's Account by clicking the link in the Activation Email.
- 52. Only one (1) MyMacca's Account per Entrant is permitted and Entrants may only register a MyMacca's Account in their own name.

- 53. A Unique Play Code cannot be submitted more than once via the Application and cannot be used to submit more than one (1) prize claim or receive more than (1) entry into the Second Chance Draw.
- 54. If the Promoter does not recognise a Unique Play Code submitted by the Entrant via the Application, the Entrant will be prompted to check the relevant Play and resubmit the Unique Play Code listed on the Play in the required manner. If the Entrant resubmits the Unique Play Code five (5) times, and each time the Promoter does not recognise the Unique Play Code submitted, the Entrant can seek support by contacting Surprize Fries Customer Support via https://mcdonalds.com.au/contact-us during the Promotional Period.
- 55. If the Unique Play Code is successfully submitted and all requested details are provided in accordance with Conditions 48-54 the Entrant will receive an instant on-screen notification confirming their Play registration has been received by the Promoter (if applicable) and that the Play corresponding to the Unique Play Code has been added to the virtual wallet available via the Application (the "Virtual Wallet"). The Entrant will also be able to access information on how to use their MyMacca's Account and Virtual Wallet, to add other Plays, claim prizes and receive entries into the Second Chance Draw in accordance with these Conditions of Entry.

HOW TO CLAIM AN "INSTANT WIN FOOD PRIZE"

- 56. For physical Plays, subject to Condition 59, an Entrant may, during the Promotional Period, claim the Instant Win Food Prize stated on their Winning Instant Win Food Play by handing over their Winning Instant Win Food Play to a crew member at a participating McDonald's Restaurant at the time of placing or purchasing an order at the McDonald's Restaurant ("Order").
- 57. For Electronic Plays, subject to Condition 59, an Entrant may, during the Promotional Period, claim the Instant Win Food Prize stated on their Winning Instant Win Food Play by:
 - a. opening the Application on their compatible mobile device and following the prompts in the manner required to select the relevant Winning Instant Win Food Play in their Virtual Wallet;
 - b. clicking the 'Redeem' button on the relevant Winning Instant Win Food Play or otherwise following the prompts to redeem the Winning Instant Win Food Play; and
 - c. presenting their compatible mobile device containing the Winning Instant Win Food Play to a crew member at a McDonald's Restaurant at the time of placing an Order.
- 58. **IMPORTANT**: For physical Plays, once redeemed, the Winning Instant Win Food Play will be retained by the McDonald's crew member. For Electronic Plays, if eligible to enter the Second Chance Draw, after pressing the 'Redeem' button in the Application the Winning Instant Win Food Play must be claimed in store via the Application. If an Entrant wishes to use their physical Winning Instant Win Food Play in order to enter the Second Chance Draw, the Entrant must register their Winning Instant Win Food Play via the Application in accordance with Conditions 48-55 in order to enter the Second Chance Draw **BEFORE** redeeming the Winning Instant Win Food Play in accordance with Conditions 56 and 59-62. Once redeemed, Winning Instant Win Food Plays will not be returned to Entrants and will no longer be accessible via the Application

- 59. Instant Win Food Prizes may only be claimed when the relevant Instant Win Food Prize is available for purchase at McDonald's Restaurants.
- 60. Only one (1) Instant Win Food Prize may be claimed with each Order. Instant Win Food Prizes may only be redeemed once.
- 61. Instant Win Food Prizes may not be redeemed via McDelivery.
- 62. Instant Win Food Prizes that are not claimed in the time and manner specified in these Conditions of Entry will be deemed forfeited. No compensation will be payable if an Entrant is unable to claim an Instant Win Food Prize as stated for whatever reason, including if the Winning Instant Win Food Play has been deleted from the Entrant's Virtual Wallet. The Promoter's decision is final and no correspondence will be entered into.

HOW TO CLAIM AN "INSTANT WIN NON-FOOD PRIZE"

- 63. Instant Win Non-Food Prizes cannot be claimed at McDonald's Restaurants. McDonald's crew members and managers are only authorised to accept claims for Instant Win Food Prizes and have NO authority to verify any Instant Win Non-Food Plays, or to accept any claims for Instant Win Non-Food Prizes.
- 64. To claim an Instant Win Non-Food Prize, an Entrant must, during the Promotional Period, correctly and successfully follow the directions provided via the Application (as applicable) in the manner required to:
 - a. log in to or register for their MyMacca's Account in accordance with Conditions 48-55;
 - b. register their claim by registering the relevant winning Play for the Instant Win Non-Food Prize in accordance with Conditions 48-55; and
 - c. while logged in to their MyMacca's Account, follow the additional procedure required to claim the applicable Instant Win Non-Food Prize based on whether the Instant Win Non-Food Prize falls under "Category A", "Category B" or "Category C", as set out in the table below (the "Prize Claim Category Table"). For "Category A" prizes, the additional procedure specified in Conditions 67-71 must be followed to claim the applicable Instant Win Non-Food Prize. For "Category B" prizes, the additional procedure specified in Conditions 72-74 must be followed to claim the applicable Instant Win Non-Food Prize. For "Category C" prizes, the additional procedure specified in Conditions 75-81 must be followed to claim the applicable Instant Win Non-Food Prize.

Prize Claim Category Table			
Category	Category Instant Win Non-Food Prize		
	\$10,000 Klook Travel Experiences Voucher		
	\$10,000 OZSALE Shopping E-Voucher		
	\$2,000 Klook Travel Experiences Voucher		
С	\$1,000 Klook Travel Experiences Voucher		
	\$1,000 McDonald's Gift Card		
	\$2,000 OZSALE Shopping E-Voucher		
	\$1,000 OZSALE Shopping E-Voucher		

	\$500 McDonald's Gift Card
	\$200 McDonald's Gift Card
	\$100 McDonald's Gift Card
	\$50 McDonald's Gift Card
	\$200 The Gift Card
В	\$100 The Gift Card
В	\$10 Online Retail Gift Card
	\$5 Online Retail Gift Card
	Macca's Stainless Steel Drink Bottle
	Macca's Lunch Bag
	Macca's Bluetooth Speaker
	Macca's Picnic Blanket
	\$200 City Beach Gift Card
	\$500 Klook Travel Experiences Voucher
	\$200 Klook Travel Experiences Voucher
	\$500 OZSALE Shopping E-Voucher
	\$200 OZSALE Shopping E-Voucher
Α	\$100 OZSALE Shopping E-Voucher
	\$20 City Beach Retail Voucher
	\$20 Klook Travel Experiences Voucher
	\$20 Mixbook Photo/Design Voucher
	\$10 Retail Voucher
	\$5 Retail Voucher

- 65. An Entrant may only follow the applicable additional procedures set out below to claim a Weekly Cash Draw Prize or Instant Win Non-Food Prize **AFTER** the Entrant has successfully registered their claim via the Application (as applicable) by registering all relevant winning Play(s) in accordance with Conditions 48-55. All Play registrations must be received by the Promoter during the Promotional Period.
- 66. Instant Win Non-Food Prizes and Weekly Cash Draw Prizes that are not claimed as directed will be forfeited. No compensation will be payable if an Entrant is unable to claim an Instant Win Non-Food Prize and/or a Weekly Cash Draw Prize as stated for whatever reason. The Promoter's decision is final and no correspondence will be entered into.

"Category A" Prize Claim Procedure

- 67. To claim a "Category A" Instant Win Non-Food Prize, an Entrant must, during the Promotional Period, correctly and successfully follow the directions provided in the manner required, including:
 - 1. selecting the "REDEEM" button for the relevant Instant Win Non-Food Prize in the Application and obtaining the Unique Prize Code for that Instant Win Non-Food Prize; and
 - 2. selecting the link to "CLAIM PRIZE" via the Application (as applicable) to be redirected to the website of the relevant Promotional Partner (the "**Promotional Partner Website**") and submitting the Unique Prize Code for the relevant Instant Win Non-Food Prize and all other

details requested via the Promotional Partner Website, including, where applicable, the Entrant's first and last name, date of birth, telephone number, postal address, residential address and current and valid e-mail address and, where applicable, agree to the relevant Promotional Partner's prevailing Terms & Conditions for the relevant Instant Win Non-Food Prize. For any Entrant under the age of 18, details of the Entrant's parent or legal guardian and confirmation of consent must also be provided.

- 68. A Unique Prize Code cannot be used to claim more than one (1) prize.
- 69. If the Unique Prize Code submitted by the Entrant has previously been entered on the Promotional Partner Website or the Promotional Partner does not recognise the Unique Prize Code submitted by the Entrant on the Promotional Partner Website, the Entrant must follow the procedure stated on the Promotional Partner Website.
- 70. If the Unique Prize Code is successfully submitted, and once the "Category A" prize claim has been received and verified by the Promoter and/or the Promotional Partner (in its or their sole discretion), the relevant prize will be provided to the Entrant in the manner specified on the Promotional Partner Website.
- 71. For each "Category A" prize claim that an Entrant submits, the Entrant must, if the Play is a physical Play, keep the relevant winning ticket bearing the Unique Play Code for that Instant Win Non-Food Prize. Electronic Plays will be automatically retained in the Entrant's Virtual Wallet. The Promoter, in its sole discretion, may at any time after a claim has been submitted, require the original ticket or Electronic Play to be handed over or otherwise made available from the Entrant to the Promoter before awarding any Instant Win Non-Food Prize in order to verify the claim as eligible under these Conditions of Entry.

"Category B" Prize Claim Procedure

- 72. To claim a "Category B" Instant Win Non-Food Prize, an Entrant must, during the Promotional Period, correctly and successfully follow the directions provided via the Application (as applicable) in the manner required to submit the online claim form via the Application (as applicable), including providing the Entrant's postal address or residential address (must not be a PO box) and confirming all other Promotional Account details of the Entrant ("Online Claim Form"). For Entrant's using the Application, the Online Claim Form may be provided to the Entrant through the Application or via email.
- 73. Once an Entrant successfully submits an Online Claim Form for a "Category B" Instant Win Non-Food Prize in the manner required, and the Online Claim Form has been received and verified by the Promoter in its sole discretion, the relevant Instant Win Non-Food Prize will be dispatched by post, courier or electronically (as determined by the Promoter in its sole discretion) to the Entrant's nominated contact details provided on their Online Claim Form.
- 74. For each "Category B" prize claim that an Entrant submits, the Entrant must, if the Play is a physical Play, keep the relevant winning ticket bearing the Unique Play Code for that Instant Win Non-Food Prize. Electronic Plays will be automatically retained in the Entrant's Virtual Wallet. The Promoter, in its sole discretion, may at any time after a claim has been submitted, require the original physical

ticket or Electronic Play to be handed over or otherwise made available from the Entrant to the Promoter before awarding any Instant Win Non-Food Prize in order to verify the claim as eligible under these Conditions of Entry.

"Category C" Prize Claim Procedure

- 75. To claim a "Category C" Instant Win Non-Food Prize or Weekly Cash Draw Prize, an Entrant must, during the Promotional Period, correctly and successfully follow the directions provided via the Application (as applicable) in the manner required to submit an Online Claim Form, as set out in Condition 73.
- 76. Once an Entrant successfully submits an Online Claim Form for a "Category C" Instant Win Non-Food Prize or Weekly Cash Draw Prize, and the Online Claim Form has been received and verified by the Promoter in its sole discretion, a nominated agent of the Promoter will send an email to the email address provided by the Entrant on their Online Claim Form requesting documentation from the Entrant to complete verification ("Claim Confirmation Email"). The Claim Confirmation Email will require the Entrant to provide the following information and documents within forty-eight (48) hours of to the nominated agent of the Promoter in accordance with their reasonable directions:
 - a. completed Declaration Form;
 - b. completed Deed of Acknowledgment, Release and Indemnity (Deed);
 - c. completed Media Release Form;
 - d. for physical Play(s), a scanned or photographed copy of each of the relevant winning ticket(s), clearly displaying the Unique Play Code(s); or
 - e. for Electronic Play(s), information about the relevant winning Electronic Play(s) as requested by the Promoter (if any);
 - f. a scanned or photographed copy of photo identification (driver licence or passport) of the Entrant (and also their parent or legal guardian where the Entrant is less than 18 years of age) with the address visible (back and front of driver licence may be necessary); And a supporting piece of identification, such as Medicare card, or utility bill that matches the photo identification.
- 77. **IMPORTANT**: If an Entrant does not receive a Claim Confirmation Email within one (1) business day of submitting the Online Claim Form, the claiming Entrant (or their parent or legal guardian where the Entrant is less than 18 years of age) MUST contact Surprize Fries Customer Support via https://mcdonalds.com.au/contact-us during the Promotional Period (excluding weekends, and any Australian State or Territory public holiday) within the next one (1) business day in order to be eligible to claim the relevant prize.
- 78. After an Entrant has satisfactorily responded to the Claim Confirmation Email, and the Promoter and/or its nominated agent has conducted preliminary verification checks and it has been determined that the Play cannot be verified via email (as determined by the Promoter and/or its nominated agent in its or their absolute discretion), the Promoter and/or its nominated agent may request the Entrant to mail the ticket to the Promoter, in which case the Entrant who submitted the

- claim will, subject to Condition 80, be sent via post one (1) claim postage-paid envelope that is preaddressed to the Promoter (a "Claim Envelope"), and the Entrant will be requested to mail their ticket to the Promoter in the Claim Envelope.
- 79. If an Entrant claims to be aged 15 years or older but less than 18 years, the Claim Envelope will be posted to the parent or legal guardian of the Entrant.
- 80. The Claim Envelope should be received by the Entrant within five (5) business days of being notified by the Promoter and/or its nominated agent that they will require the Entrant's ticket to be mailed to the Promoter. **IMPORTANT**: If the Claim Envelope is not received within five (5) business days, the claiming Entrant (or their parent or legal guardian where the Entrant is less than 18 years of age) MUST contact Surprize Fries Customer Support via https://mcdonalds.com.au/contact-us during the Promotional Period (excluding weekends and any Australian State or Territory public holiday) within the next two (2) business days in order to be eligible to claim the relevant prize.
- 81. Once a claim for a "Category C" Weekly Cash Draw Prize or Instant Win Non-Food Prize has been completed and verified by the Promoter (in the Promoter's sole discretion), the Promoter and/or its nominated agent will notify the winner if the claim documents meet the Promoter's verification requirements and if so, the relevant prize will be dispatched by post or courier to the Entrant's nominated address (provided upon verification) or otherwise as stated in **Schedule 1** or **Schedule 2** of these Conditions of Entry.

SECOND CHANCE DRAW

- 82. A draw will be held to award any prizes (Instant Win Non-Food Prizes and Weekly Cash Draw Prizes) valued at over \$100.00 which remain unclaimed by **21 April 2024** (the "**Second Chance Draw**").
- 83. The Second Chance Draw will be held at the offices of Creata (Aust) Pty Ltd at **11:00am** on **21 May 2024** at 6/3 Central Avenue, Thornleigh NSW 2120. In order to comply with national gaming regulations and legislation, an independent scrutineer will oversee the conduct of the Second Chance Draw and winner announcement should the total value of the prizes in this draw exceed \$10,000.
- 84. The Promoter may draw additional reserve entries in the Second Chance Draw and record them (in order) in case an invalid entry or ineligible entrant is drawn or if any Entrant drawn is unable to accept or decline to participate in a prize. In the event of an invalid entry or ineligible entrant in the Second Chance Draw, or if an Entrant drawn is unable to accept or declines to participate in a prize within ten (10) days of being successfully notified that they are a winner (if applicable), then the prize will be awarded to the first reserve entry drawn in the Second Chance Draw. The Promoter will continue this process until all prizes entered into the Second Chance Draw are awarded. If after this process any prize(s) entered into the Second Chance Draw are still not awarded, or if an Entrant drawn cannot be notified, the Promoter will hold an unclaimed prize draw in accordance with Condition 88.
- 85. Entrants will automatically receive one (1) entry into the Second Chance Draw for each Play they register during the Promotional Period in accordance with Conditions 48-55.

- 86. There is no limit to the number of Second Chance Draw entries that an Entrant may submit, however each entry must be based on a separate Unique Play Code, must be submitted separately, and must independently comply with these Conditions of Entry. Entries into the Second Chance Draw must be received by the Promoter during the Promotional Period.
- 87. Any Play (including an eligible Electronic Play), whether or not it is a winning Play, can be used to enter the Second Chance Draw. A Unique Play Code can only be used to submit one (1) entry into the Second Chance Draw.

UNCLAIMED PRIZE DRAW

88. If any prize(s) in the Weekly Cash Prize Draw or Second Chance Draw remain(s) unclaimed by 3

August 2024, the Promoter will conduct a further draw at the same time and place as the Second

Chance Draw on 22 August 2024 in order to distribute such prize(s), subject to any written

directions given under applicable State and Territory legislation. In order to comply with national
gaming regulations and legislation, an independent scrutineer will oversee the conduct of the

Unclaimed Prize Draw and winner announcement should the total value of the prizes in this draw
exceed \$10,000.

WINNER NOTIFICATION

89. All winners will be notified in writing. Each winner of an Instant Win Food Prize will be notified on their Winning Instant Win Food Play. Each winner of a prize, other than an Instant Win Food Prize, will be notified by mail or email to the mail or email address (as applicable) provided in: (i) the winner's prize claim, if the prize was awarded following the receipt of a prize claim; or (ii) the winner's Second Chance Draw entry, if the prize was awarded in the Second Chance Draw or the Unclaimed Prize Draw. Winners will be notified within seven (7) days of the applicable draw.

WINNER PUBLICATION

90. Details of winners of prizes (first initial, surname and post code only) (may, at the discretion of the Promoter and/or its nominated agent be published on the Promotional Website and any other McDonalds' assets (including but not limited to outdoor, digital, social, CRM, in-app, in-store). Each winner of a prize valued at over \$250.00 (first initial, surname and post code only) will be published on the Promotional Website and The Australian on 6 June 2024 (including Second Chance Draw winners but excluding unclaimed prize winners). Each winner drawn in the Unclaimed Prize Draw of a prize valued at over \$250.00 will be published on the Promotional website and The Australian on 5 September 2024 (within fourteen (14) days of the draw). The Promoter will only publish a winner's first initial, surname and postcode.

WINNER VERIFICATION

91. Entrants can only enter in their own name. Entrants who provide incorrect, misleading or fraudulent information are ineligible to participate in the Promotion and all entries of an Entrant who is deemed by the Promoter to have provided incorrect, misleading or fraudulent information may, at the discretion of the Promoter, be deemed invalid. The Promoter reserves the right to request the Entrant produce (within the requested time) appropriate photo identification or other documentation

(to the Promoter's satisfaction, at its sole discretion) in order to confirm the Entrant's identity, age, residential address, eligibility to enter and claim a prize (including confirmation that no online auction or purchase sites were used to obtain a Play) and any information submitted by the Entrant in entering the Promotion, before issuing a prize (including confirming consent of an Entrant's parent or legal guardian and the name, age and address of the parent or legal guardian that gave their consent, where an Entrant is under 18 years of age). If any documentation required by the Promoter is not received by the Promoter (or its nominated agent) or an Entrant, entry or Play has not been verified or validated to the Promoter's (or its nominated agent's) satisfaction then all the entries of that Entrant may be ineligible and deemed invalid.

- 92. For each prize claim and each entry into the Second Chance Draw that an Entrant submits, the Entrant must keep the physical Play that bears the Unique Play Code submitted at the time of claim or entry (as applicable, where such physical Play has not been otherwise surrendered to the Promoter) and/or keep proof of purchase of the Eligible Product that contained the physical Play (including purchase receipts and/or product packaging). Electronic Plays will be automatically retained unless deleted by an Entrant. The Promoter, in its sole discretion, may at any time after a claim or an entry has been submitted, require the original physical Play and/or proof of purchase (including a copy of the purchase receipt and/or product packaging) to be handed over from the Entrant to the Promoter before awarding any prize in order to verify the claim or entry (as applicable) as eligible under these Conditions of Entry. The Promoter also reserves the right, at any time, to request that an Entrant produce ticket(s) (for physical Plays) and/or proof of purchase (including a copy of the purchase receipt and/or product packaging) in order to verify the Entrant's entry into the promotion generally.
- 93. The Promoter reserves the right to verify the validity of any and all entries and Plays and reserves the right to disqualify any Entrant for: (a) tampering with the entry, physical Play, Electronic Play, instant-win process or prize verification process; (b) submitting an entry, physical Play or Electronic Play which is not in accordance with these Conditions of Entry; or (c) engaging in any unlawful or other improper misconduct calculated to jeopardise the fair and proper conduct of the Promotion. The Promoter's legal rights to recover damages or other compensation from such an offender are reserved.
- 94. A prize will only be awarded following any winner validation and verification that the Promoter, or its nominated agents, requires in their sole discretion.
- 95. The Promoter reserves the right to request a winner and their companion(s) (their "Guest") (if any) produce (within the requested time) appropriate photo identification or other documentation (to the Promoter's satisfaction, at its sole discretion) in order to confirm the identity and age of the winner and their Guest(s) (if any) before issuing a prize and at any time during their participation in the prize.
- 96. It is a condition of accepting a prize that a winner (and their prize Guest(s) (if applicable)) may be required to sign eligibility form(s), code(s) of conduct and/or legal release(s) in a form determined by the Promoter in its absolute discretion. If a winner is under 18 years of age, the winner must

ensure that the winner's parent or guardian also agrees to and signs such documents (if requested by the Promoter).

PRIZES GENERALLY

- 97. Each Non-Food prize is valued in Australian Dollars inclusive of GST (if any) as at **10 March 2023**. Each Food prize is valued in Australian Dollars inclusive of GST (if any) as at **January 2023**. The Promoter takes no responsibility for any variations in the value of a prize. Some Non-Food prizes may require a minimum spend in order to redeem.
- 98. If a prize (or part of a prize) becomes unavailable, for any reason beyond the Promotional Partner or Promoter's reasonable control (as applicable), then a comparable prize (or part of a prize) of equal or greater value will be awarded in lieu at the Promotional Partner or Promoter's discretion, subject to any written directions made under applicable State or Territory legislation.
- 99. Prizes are not transferable or exchangeable and cannot be taken as cash (unless otherwise indicated). Prizes must be taken as offered and cannot be varied. Prizes cannot be used or redeemed in conjunction with any other offer. The Promoter accepts no responsibility for any tax implications that may arise from any prize winnings. Independent financial advice should be sought.
- 100. All prizes, except Instant Win Food Prizes, that are won by an Entrant who is under the age of 18 years at the time of entry will be awarded on behalf of the Entrant to the parent or legal guardian of the Entrant who consented to the Entrant entering the Promotion.
- 101. Prizes will be delivered (if applicable) to Australian addresses only.
- 102. The Instant Win Food Prize values and the maximum number of each Instant Win Food Prize that may be won are specified in the Instant Win Food Prize Table (see Condition 39). The maximum total value of all available Instant Win Food Prizes is up to **AUD\$ \$29.438,902.20**
- 103. The Instant Win Non-Food Prize values and the maximum number of each Instant Win Non-Food Prize that may be won are specified in the Instant Win Non-Food Prize Table (see Condition 37). The maximum total value of all available Instant Win Non-Food Prizes is up to AUD\$ \$33,499,750.00
- 104. The Weekly Cash Prize Draw values and the maximum number of each Weekly Cash Prize Draw that may be won are specified in Conditions 45-47 The maximum total value of all available Weekly Draw Prizes is up to **AUD\$40,000.00**.
- 105. The maximum total value of all prizes in the Promotion is up to AUD \$62,978,652.20

PROMOTION MATERIALS – VALIDITY

106. The only materials that form part of the Promotion are materials manufactured for the Promoter, and issued by the Promoter or its franchisees for the purposes of the Promotion. These official materials include items described in the Promotion materials generally as "Plays" (including "Contingency Cards") and more specifically as "Instant Win Food Play", "Instant Win Non-Food Play", "Weekly Cash Draw Play", and "Game Code Play".

- 107. A ticket is only an eligible Play if it has been issued by the Promoter or one (1) of its franchisees in connection with the retail sale of one (1) of the Promoter's Eligible Products during the Purchase Period, whether attached to Eligible Product packaging or is an Electronic Play accessed via the Application.
- 108. In order to preserve the integrity of the Promotion, and to detect fraudulent and unacceptable conduct, some Plays have special features, including security markings, which are known only to the Promoter and its authorised agents. Only bona fide winning Plays will be honoured. The Promoter may conduct security verification checks in its absolute discretion. A Play is void and not replaceable if it has been lost, stolen, forged, transferred, deleted, mutilated or tampered with in any way or if it, or any part of it, fails any of the Promoter's security and verification checks.
- 109. Printing and other quality control errors will not invalidate an otherwise valid prize claim. Except for fraud or ineligibility under these Conditions of Entry all prize claims in excess of the advertised prize pool will be met. Prizes will only be awarded where a Play and Promotional Message fulfils all of the requirements of the Promoter's verification tests and procedures. The verification tests and procedures shall be determined by the Promoter in its absolute discretion.
- 110. Any Play which is misprinted or reproduced incorrectly are voidable, in the Promoter's sole discretion and the Entrant's sole remedy will be (subject to availability) a replacement Play. Entrants may contact Customer Support via https://mcdonalds.com.au/contact-us during the Promotional Period, in the event they believe they have received a misprinted or incorrectly reproduced Play. Customer Service Support will not be open on weekends or any Australian State or Territory public holidays.

INTELLECTUAL PROPERTY

- 111. For the purposes of these Conditions of Entry, "Intellectual Property Rights" means all present and future rights of whatever nature anywhere in the world including, but not limited to, rights in respect of or in connection with copyright, inventions (including patents), trademarks, service marks, trade names, domain names, designs, confidential information, trade secrets and knowhow and similar industrial, commercial and intellectual property rights, whether or not registered or registrable, and includes the right to apply for the registration of such rights, and whether existing in Australia or otherwise.
- 112. A prize claim and any copyright subsisting in a prize claim irrevocably becomes, at time of submission, the property of the Promoter. All right, title and interest, including in all Intellectual Property Rights, in all of the Plays, Contingency Cards and in the Promoter's brands, logos, trading names and products will remain or be vested in the Promoter.
- 113. Participation in the Promotion by an Entrant will not under any circumstances be taken to constitute a transfer, assignment or grant of any ownership rights in any of the Plays, Contingency Cards, the Application, or in the Promoter's brands, logos, trading names and products.
- 114. The Promoter, on a case by case basis and to the extent required, grants to each Entrant a non-exclusive licence for the Promotional Period to use the Application, Plays, Contingency Cards, and

- the Promoter's brands, logos, trading names and products solely for the purpose, and to the extent necessary, to enable the Entrant to participate in the Promotion.
- 115. All Promotion advertisements depicting prizes, prize descriptions and/or trade mark references are illustrative rather than definitive and do not imply any association with the Promoter.

GENERAL

- 116. There is no limit to the number of prize claims that an Entrant may submit, however each prize claim must be submitted separately and must independently comply with these Conditions of Entry.
- 117. Calls to Customer Service support from public telephones or mobiles may incur an additional charge. The charges for all telephone call services will appear on an Entrant's next telephone or mobile phone bill (if applicable). All queries relating to mobile and telephone bills should be directed to an Entrant's mobile or telephone carrier. Calls may be recorded for the purposes of promotional security and/or training purposes.
- 118. Individual McDonald's Restaurants may suspend or cease participation in the Promotion for any reason beyond the reasonable control of the restaurant, including safety or participation delays caused by disease, epidemic, pandemic. If the Promotion is not capable of running as planned for any reason beyond the reasonable control of the Promoter, including because of disease, epidemic, pandemic, war, terrorism, state of emergency or disaster (including natural disaster), infection by computer virus, bugs, tampering, unauthorised intervention, technical failures or any which corrupt or affect the administration, security, fairness, integrity or proper conduct of this Promotion, the Promoter reserves the right, in its sole discretion, to cancel, terminate, modify or suspend the Promotion and/or if necessary to provide an alternative prize or prizes to the same value as an original prize or prizes, subject to any written directions made under applicable State or Territory legislation.
- 119. The Promoter, its franchisees and its associated agencies and companies excludes all liability (including negligence) except for any liability that cannot be excluded by law (including any applicable Consumer Guarantee under the Australian Consumer Law in Schedule 2 of the *Competition and Consumer Act 2010* (Cth)), for any direct or indirect injury, loss and/or damage arising in any way out of the Promotion. This includes, but is not limited to: (i) technical malfunctions, delays or failures, including those resulting from accessing any materials related to this Promotion and any incorrect, inaccurate or incomplete information communicated in the course of, or in connection with, this Promotion as a result of any technical malfunctions, delays or failures; (ii) theft, unauthorised access or third party interference; (iii) lost or damaged entries, prize claims or prizes; and/or (iv) acceptance and/or use of any prize. Applicable manufacturers and/or distributors should be contacted in regards to all prize warranty claims.
- 120. Claims and entries will be deemed accepted at the time of receipt by the Promoter and not at the time of transmission. Claims and entries received will be considered final by the Promoter. Incomplete, inaccurate, erroneous, ineligible or incomprehensible claims or entries will be deemed invalid. The Promoter accepts no responsibility for late, lost or misdirected claims or entries.

- Contact details entered incorrectly via the Application or any Promotional Partner Website by an Entrant will deem a claim or an entry (as applicable) invalid.
- 121. Costs associated with accessing any Promotional Partner Website and downloading, using or installing the Application remain an Entrant's responsibility and may vary depending on the Internet service or telecommunications provider used.
- 122. The use of any automated claim or entry software or any mechanical, electronic or other means that allows an Entrant to automatically generate Unique Play Codes or Unique Prize Codes or claim or enter repeatedly is prohibited and will render all claims or entries submitted by that Entrant invalid.
- 123. Any attempt to cause malicious damage or interference with the normal functioning of the Application or any Promotional Partner Website, or the information on the Application or any Promotional Partner Website, or to otherwise undermine the legitimate operation of this Promotion may be a violation of criminal and civil laws and should such an attempt be made, whether successful or not, the Promoter reserves the right to seek damages to the fullest extent permitted by law. If the Promoter suffers loss or incurs any costs in connection with any breach of these Conditions of Entry or any other legal obligation by an Entrant, the Entrant agrees to indemnify the Promoter for those losses, damages and costs.
- 124. All of the Promoter's decisions in respect of the Promotion are final and no correspondence will be entered into.
- 125. No compensation will be payable to any person if a winner is unable to submit a prize claim for whatever the reason.
- 126. As a condition of entering this Promotion, an Entrant consents to, in the event they are a winner, the Promoter using the Entrant's name, suburb, state, prize, postcode, likeness, image and/or voice (including photograph, film and/or recording of the same) in any location, restaurant, media and digital assets worldwide for an unlimited period of time without further notification, remuneration or compensation for the purpose of promoting, publicising or marketing the Promotion (including any outcome), and/or promoting any products or services manufactured, distributed and/or supplied by the Promoter. The Entrant agrees that, in the event they are a winner, the Entrant will participate in all reasonable promotion activities in relation to the Promotion as requested by the Promoter and its agents and sign any additional documents reasonably required by the Promoter to give effect to this condition.
- 127. As a condition of participating in a prize, a winner must procure that the winner's Guest(s) (if any) also consents to the Promoter using their name, likeness, image and/or voice (including photograph, film and/or recording of the same) in the manner set out in Condition 126 and agrees to participate in all reasonable promoted activities in relation to the prize as requested by the Promoter and its agents and sign any additional documents reasonably required by the Promoter to give effect to this condition.

PRIVACY

- 128. McDonald's collects, uses and discloses personal information in accordance with its Privacy Policy at https://mcdonalds.com.au/privacy-policy, Collection Statement at https://mcdonalds.com.au/mymaccas/privacy-collection and as stated in these Conditions of Entry.
- 129. Selected partners, promotional agents and prize suppliers of the Promoter (depending on the nature of the prize) ("Promotional Partners") may require that Entrants provide personal information to them in order to process a valid prize claim/redemption. Entrants must satisfy themselves with the collection statements and privacy policies of any Promotional Partners, as the Promoter will not accept any responsibility for the collection, use and handling of personal information by Promotional Partners.
- 130. The Promoter collects personal information about an Entrant for the purposes disclosed in its Collection Statement. The Promoter and its Promotional Partners also collect personal information about an Entrant to include the Entrant in the Promotion, award prizes (where appropriate) and assist the Promoter in improving its goods and services. If the personal information requested is not provided, the Entrant cannot participate in the Promotion and is deemed ineligible.
- 131. An Entrant agrees that the Promoter may, in the event the Entrant is a winner, publish or cause to be published the Entrant winner's name and locality in any media, as required under the relevant State or Territory lottery legislation.
- 132. An Entrant can gain access to, update or correct any of their personal information held by the Promoter by contacting the Promoter's Privacy Officer at PO BOX 392, Pennant Hills NSW 2120. All personal information will be stored at the office of the Promoter and/or its Promotional Partners. A copy of the Promoter's Privacy Policy in relation to the treatment of personal information collected may be obtained by contacting the Promoter. These Conditions of Entry will prevail to the extent of any inconsistency between these Conditions of Entry and the Promoter's Privacy Policy.
- 133. By participating in the Promotion and opting-in in the manner required at time of MyMacca's Club Account Registration, an Entrant also acknowledges that a further primary purpose for collection of the Entrant's personal information by the Promoter is to enable the Promoter to use the information to contact the Entrant in the future with information about McDonald's, including special offers, market research or to provide the Entrant with marketing materials via any medium including mail, telephone and commercial electronic messages (SMS (Short Message Service), MMS (Multimedia Message Service), IM (Instant Messaging) and email) or any other form of electronic, emerging, digital or conventional communications channel whether existing now or in the future. The Promoter may share an Entrant's personal information with its Australian and overseas related companies, Promotional Partners, servants, employees, agents and trusted third parties who may contact the Entrant with information about McDonald's, including special offers, market research or to provide the Entrant with marketing materials in this way. By entering the Promotion and opting-in, an Entrant acknowledges and agrees that the Promoter may use the Entrant's personal information in the manner set out in this Condition.
- 134. If the Promoter collects an Entrant's personal information, the Promoter will provide to each Entrant, at time of collection of personal information, a collection statement that details the personal information being collected, the purpose of its collection, where the personal information will be

stored and how it will be shared with third parties. The collection statement will comply with the

Promoter's disclosure obligations under the Privacy Act 1988 (Cth).

135. The Application and Promotional Website may contain links to other websites ("Linked Sites"),

including Promotional Partner Websites. The Promoter is not responsible for the content of any Linked Sites, whether or not the Promoter is affiliated with the Linked Sites. The Promoter does not

in any way endorse any Linked Sites and is not responsible for the quality or delivery of any

products or services offered, accessed or advertised by such Linked Sites. To the extent that these

Linked Sites collect personal information or postings from Entrants, the Promoter shall bear no

responsibility or liability for the manner in which such information or postings are used or exploited.

The Linked Sites are for Entrants' convenience only and Entrants agree to access them at their

own risk.

136. The Promoter is committed to helping its customers make informed decisions about their food and

beverage choices. The Promoter provides healthier food and beverage options for adults and

children and ensures nutritional information is easily accessible to its customers. Nutritional

information is available on websites, including on the Promoter's website

(www.mcdonalds.com.au), in McDonald's restaurants and, wherever possible, on product

packaging.

137. CUSTOMER SERVICE: For queries, issues and concerns in connection with this Promotion,

consumers may contact Customer Support via https://mcdonalds.com.au/contact-us during the

Promotional Period (inclusive). Customer Service Support will not be open on any weekend or Australian State or Territory public holidays. All disputes with respect to the Promotion generally

are to be adjudicated by the Promoter.

NSW Authority No. TP/00246

ACT Permit No. TP23/02176

SA Permit No. T23/1648

SCHEDULE 1

ADDITIONAL TERMS AND CONDITIONS FOR INSTANT WIN FOOD PRIZES - GENERAL

General

- 1. The Store Level Price (**SLP**) (as at September 2023) of each Instant Win Food Prize, the total number of possible Instant Win Food Prizes to be awarded for the Promotion and the total maximum SLP of the Instant Win Food Prizes are in accordance with the table at Condition 39 above.
- 2. Entrants must claim Instant Win Food Prizes in accordance with the 'HOW TO CLAIM AN "INSTANT WIN FOOD PRIZE" section in these Conditions of Entry, otherwise their Instant Win Food Prize(s) will be forfeited.
- 3. Instant Win Food Prizes are valid for the individual food/beverage item(s) listed on the Winning Instant Win Food Prize Play only, and cannot be used in combination to claim or discount any McDonald's Extra Value Meal or any other form of meal deal.
- 4. Instant Win Food Prizes are valid for the particular size, type and flavour of the Instant Win Food Prize item only, and cannot be used in combination to claim or discount any other sized food/beverage item.
- 5. The Promoter and McDonald's Restaurants reserve the right to substitute ingredients of any Instant Win Food Prize as a result of seasonal, supplier or other variability outside the reasonable control of the Promoter. No requests by an Entrant to substitute or vary an Instant Win Food Prize will be accepted.
- 6. Redemption of an Instant Win Food Prize is subject to availability at each McDonald's Restaurant and may not be available at a particular McDonald's Restaurant. The Promoter accepts no responsibility for an Instant Win Food Prize being unavailable at a McDonald's Restaurant. In the event an Instant Win Food Prize is unavailable at a McDonald's Restaurant, an Entrant may attempt to claim the Instant Win Food Prize at another McDonald's Restaurant or at a later time and/or date at the same McDonald's Restaurant, but only during the Promotional Period.
- 7. An Entrant is responsible for ensuring that an Instant Win Food Prize is consistent with their dietary requirements.
- 8. All additional and ancillary costs not expressly stated, but which may be incurred in acceptance and consumption of an Instant Win Food Prize, are the responsibility of the Entrant who claims the Instant Win Food Prize. Such additional costs include, but are not limited to, the Entrant's transport to and from a McDonald's Restaurant.
- 9. A parent or legal guardian must be present for a child under 15 years to redeem this offer.
- 10. Not to be used in conjunction with or to discount any other offer or an Extra Value Meal® or Happy Meal® purchase.
- 11. If a winner elects, or through any legal incapacity or otherwise is unable to accept or utilise a prize, the prize winner obtains the benefit of the prize through their ability to transfer the prize to another person who may lawfully receive and use the prize.

ADDITIONAL TERMS AND CONDITIONS FOR NON-FOOD PRIZES - GENERAL

General

- 1. The value of each Instant Win Non-Food Prize, the total number of possible Instant Win Non-Food Prizes to be awarded for the Promotion and the total maximum value of the Instant Win Non-Food Prizes are in accordance with the table at Condition 42 above.
- 2. Entrants must claim Instant Win Non-Food Prizes in accordance with the 'HOW TO CLAIM A "WEEKLY CASH DRAW" PRIZE OR AN "INSTANT WIN NON-FOOD PRIZE" section relevant to Instant Win Non-Food Prizes in these Conditions of Entry, otherwise their Instant Win Non-Food Prize(s) will be forfeited. Unless otherwise stated, all Instant Win Non-Food Prizes will be distributed to Australian addresses only. All Instant-Win Non-Food Prizes are subject to the Promotional Partners' prevailing Terms & Conditions.
- Additional Terms and Conditions for all Non-Food prizes are detailed in Schedule 2 of these Conditions of Entry.
- 4. If a winner fails to redeem an Instant Win Non-Food Prize in the manner required, as stated in these Conditions of Entry and in the reasonable opinion of the Promoter, or if the Promoter is unable to deliver the prize, their entry and the balance of the Instant Win Non-Food Prize will be forfeited with no compensation payable.
- 5. All costs not expressly stated, but which may be incurred in acceptance and use of an Instant Win Non-Food Prize, are the responsibility of the winner. Each winner is only entitled to the relevant prize as outlined in these Conditions of Entry and is not entitled to any additional prizing or cash reimbursement to compensate for any difference in actual prize redemption cost and prize value.
- 6. If a winner elects, or through any legal incapacity or otherwise is unable to accept or utilise a prize, the prize winner obtains the benefit of the prize through their ability to transfer the prize to another person who may lawfully receive and use the prize.

Gift Cards / Vouchers

- 7. Vouchers and gift cards are subject to their prevailing terms and conditions of use, including expiry dates, and are not replaceable if lost, stolen or damaged.
- 8. A voucher or gift card cannot be sold, scalped, auctioned, raffled, pledged or promoted as an incentive or reward by any third party as an inducement for any person or other entity to enter into any commercial or other arrangements with that third party. If the is obtained through any of these methods, it will not be honoured by the Promoter or prize supplier.

SCHEDULE 2

ADDITIONAL TERMS AND CONDITIONS FOR NON-FOOD PRIZES - SPECIFIC

CATEGORY A

\$20 CITY BEACH RETAIL VOUCHER

- 1. Each \$20 City Beach Gift Voucher prize comprises of one (1) x voucher valued at \$20.00.
- 2. The Promotional Partner for the \$20 City Beach Voucher is Fewstone Pty Ltd ATF City Beach Trust (ABN 11 885 795 792).
- 3. City Beach Vouchers cannot be used in conjunction with any other offers, discounts, gift cards or promotions, and cannot be redeemed for cash.
- 4. City Beach Vouchers are redeemable in store and online at https://www.citybeach.com/au/
- 5. City Beach Vouchers are subject to their prevailing terms and conditions of use, including expiry dates, and are not replaceable if lost, stolen or damaged.
- 6. \$20 City Beach Vouchers are single use and must be used in one transaction. If you spend less than \$20, you will not receive credit for the remaining balance.
- 7. This voucher is valid on full price items only*. Product exclusions do apply, please see https://www.citybeach.com/au/ for full exclusion list.
- 8. \$20 City Beach vouchers are valid for use until 30th November 2024.
- 9. Visit https://www.citybeach.com/au/ for full terms and conditions of sale.

\$20 KLOOK TRAVEL EXPERIENCES VOUCHER

- 1) Each \$20.00 Klook promo code prize comprises of one (1) x code valued at \$20.00.
- 2) The Promotional Partner for the \$20.00 Klook gift code prize is Klook Travel Technology Limited
- 3) Klook promo codes cannot be used in conjunction with any other offers, discounts, gift cards or promotions, and cannot be redeemed for cash.
- 4) Klook promo codes are redeemable online at https://www.klook.com/en-AU/coupons/
- 5) Klook promo codes are subject to their prevailing terms and conditions of use, including expiry dates, and are not replaceable if lost, stolen or damaged.
- 6) Visit https://www.klook.com/en-AU/conditions/ for full terms and conditions of sale.
- 7) Klook promo codes are valid until 30th June 2025

\$20 MIXBOOK PHOTO/DESIGN VOUCHER

- 1. Each \$20 Mixbook Discount prize comprises of one (1) x discount code valued at \$20.00.
- 2. The Promotional Partner for the \$20 Mixbook Discount prize is Mixbook.
- 3. The \$20 Mixbook Discount cannot be used in conjunction with any other offers, discounts, gift cards or promotions, and cannot be redeemed for cash. One discount code per transaction.
- 4. The \$20 Mixbook Discount codes are redeemable online at https://www.mixbook.com/au
- 5. Minimum \$20 spend in one transaction required at www.mixbook.com.
- 6. The \$20 Mixbook Discount codes are subject to Mixbook's standard prevailing terms and conditions applicable to sales via www.mixbook.com, including expiry dates, and are not replaceable if lost, stolen or damaged.
- 7. The \$20 Mixbook Discount code is valid until 30 November 2024.

\$100 OZSALE SHOPPING E-VOUCHER

- 1. Each \$100 OZSALE Shopping Voucher prize comprises of one (1) x voucher code entitling the winner to redeem any one (1) or more product(s) advertised on the OZSALE at www.ozsale.com.au, as selected by the winner in their discretion, to the total maximum value of \$100.00.
- 2. The Promotional Partner for the \$100 OZSALE Shopping Voucher prize is OZSALE Pty Ltd (ABN: 11 118 610 987).
- 3. \$100 OZSALE Shopping Voucher prizes are subject to the voucher's prevailing terms and conditions of use (available at https://www.ozsale.com.au/TermsAndConditions.aspx?cid=10) and are not replaceable or refundable if lost, stolen or damaged. Voucher cannot be used towards the cost of shipping.
- 4. In order to redeem the \$100 OZSALE Shopping Voucher prize, winners must open an OZSALE user account and register the \$100 OZSALE Shopping Voucher prize's voucher code in the manner required on www.ozsale.com.au. Costs associated with accessing the website remain a winner's responsibility and may vary depending on the Internet service or telecommunications provider used. \$100 OZSALE Shopping

Voucher prize codes are valid until 30 June 2025. Any unused amount will be applied to a winner's OZSALE account as a store credit and be valid for a further 6 months.

- 5. \$100 OZSALE Shopping Voucher prizes are partially redeemable.
- 6. If a winner uses the \$100 OZSALE Shopping Voucher prize in excess of its value, the winner will be responsible to pay for the balance exceeding the value of the \$100 OZSALE Shopping Voucher prize. No compensation will be payable if a winner is unable to redeem their \$100 OZSALE Shopping Voucher prize (in whole or part) as stated for whatever reason.

\$200 CITY BEACH GIFT CARD

- 1. Each \$200 City Beach Gift Voucher prize comprises of one (1) x Gift Card valued at \$200.00.
- 2. The Promotional Partner for the \$200 City Beach Voucher is Fewstone Pty Ltd ATF City Beach Trust (ABN 11 885 795 792).
- 3. The \$200 City Beach Gift Card is subject to its prevailing terms and conditions of use (https://www.citybeach.com/au/) and is not replaceable or refundable if lost, stolen or damaged.
- 4. City Beach Gift Cards are redeemable in-store and online at https://www.citybeach.com/au/
- 5. City Beach Vouchers cannot be used in conjunction with any other offers, discounts, gift cards or promotions, and cannot be redeemed for cash.
- 6. City Beach Gift Cards are issued by Fewstone Pty Ltd t/a City Beach Australia (ABN 11 885 795 792)
- 7. City Beach Vouchers are subject to their prevailing terms and conditions of use, including expiry dates
- 8. \$200 City Beach Vouchers are single use and must be used in one transaction. If you spend less than \$200, you will not receive credit for the remaining balance.
- 9. Distribution to Australian addresses only.
- 10. Winner's full name, mobile phone number and postal address is required for card issuance.
- 11. City Beach Gift Cards have no expiry.

\$200 KLOOK TRAVEL EXPERIENCES VOUCHER

- 1. Each \$200.00 AUD Klook gift code prize comprises of one (1) x code valued at \$200.00 AUD.
- 2. The Promotional Partner for the \$200.00 AUD Klook gift code prize is Klook Travel Technology Limited
- 3. Klook gift codes cannot be used in conjunction with any other offers, discounts, gift cards or promotions, and cannot be redeemed for cash.
- 4. Klook gift codes are redeemable online at https://www.klook.com/en-AU/klook-gift-card/
- 5. Klook gift codes are subject to their prevailing terms and conditions of use, including expiry dates, and are not replaceable if lost, stolen or damaged.
- 6. Visit https://www.klook.com/en-AU/conditions/ for full terms and conditions of sale.
- 7. Klook gift codes are valid until 30th June 2027.

\$200 OZSALE SHOPPING E-VOUCHER

- 1. Each \$200 OZSALE Shopping Voucher prize comprises of one (1) x voucher code entitling the winner to redeem any one (1) or more product(s) advertised on the OZSALE at www.ozsale.com.au, as selected by the winner in their discretion, to the total maximum value of \$200.00.
- 2. The Promotional Partner for the \$200 OZSALE Shopping Voucher prize is OZSALE Pty Ltd (ABN: 11 118 610 987).
- 3. \$200 OZSALE Shopping Voucher prizes are subject to the voucher's prevailing terms and conditions of use (available at https://www.ozsale.com.au/TermsAndConditions.aspx?cid=10) and are not replaceable or refundable if lost, stolen or damaged. Voucher cannot be used towards the cost of shipping.
- 4. In order to redeem the \$200 OZSALE Shopping Voucher prize, winners must open an OZSALE user account and register the \$200 OZSALE Shopping Voucher prize's voucher code in the manner required on www.ozsale.com.au. Costs associated with accessing the website remain a winner's responsibility and may vary depending on the Internet service or telecommunications provider used. \$200 OZSALE Shopping Voucher prize codes are valid until 30 June 2025. Any unused amount will be applied to a winner's OZSALE account as a store credit and be valid for a further 6 months.
- 5. \$200 OZSALE Shopping Voucher prizes are partially redeemable.
- 6. If a winner uses the \$200 OZSALE Shopping Voucher prize in excess of its value, the winner will be responsible to pay for the balance exceeding the value of the \$200 OZSALE Shopping Voucher prize. No compensation will be payable if a winner is unable to redeem their \$200 OZSALE Shopping Voucher prize (in whole or part) as stated for whatever reason.

\$500 KLOOK TRAVEL EXPERIENCES VOUCHER

- 1) Each \$500.00 AUD Klook gift code prize comprises of one (1) x code valued at \$500.00 AUD.
- 2) The Promotional Partner for the \$500.00 AUD Klook gift code prize is Klook Travel Technology Limited
- 3) Klook gift codes cannot be used in conjunction with any other offers, discounts, gift cards or promotions, and cannot be redeemed for cash.

- 4) Klook gift codes are redeemable online at https://www.klook.com/en-AU/klook-gift-card/
- 5) Klook gift codes are subject to their prevailing terms and conditions of use, including expiry dates, and are not replaceable if lost, stolen or damaged.
- 6) Visit https://www.klook.com/en-AU/conditions/ for full terms and conditions of sale.
- 7) Klook gift codes are valid until 30th June 2027.

\$500 OZSALE SHOPPING E-VOUCHER

- 1. Each \$500 OZSALE Shopping Voucher prize comprises of one (1) x voucher code entitling the winner to redeem any one (1) or more product(s) advertised on the OZSALE at www.ozsale.com.au, as selected by the winner in their discretion, to the total maximum value of \$500.00.
- 2. The Promotional Partner for the \$500 OZSALE Shopping Voucher prize is OZSALE Pty Ltd (ABN: 11 118 610 987).
- 3. \$500 OZSALE Shopping Voucher prizes are subject to the voucher's prevailing terms and conditions of use (available at https://www.ozsale.com.au/TermsAndConditions.aspx?cid=10) and are not replaceable or refundable if lost, stolen or damaged. Voucher cannot be used towards the cost of shipping.
- 4. In order to redeem the \$500 OZSALE Shopping Voucher prize, winners must open an OZSALE user account and register the \$500 OZSALE Shopping Voucher prize's voucher code in the manner required on www.ozsale.com.au. Costs associated with accessing the website remain a winner's responsibility and may vary depending on the Internet service or telecommunications provider used. \$500 OZSALE Shopping Voucher prize codes are valid until 30 June 2025. Any unused amount will be applied to a winner's OZSALE account as a store credit and be valid for a further 6 months.
- 5. \$500 OZSALE Shopping Voucher prizes are partially redeemable.
- 6. If a winner uses the \$500 OZSALE Shopping Voucher prize in excess of its value, the winner will be responsible to pay for the balance exceeding the value of the \$500 OZSALE Shopping Voucher prize. No compensation will be payable if a winner is unable to redeem their \$500 OZSALE Shopping Voucher prize (in whole or part) as stated for whatever reason.

\$10 RETAIL VOUCHER

- 1. Each \$10 Retail Voucher prize comprises of one (1) x code/evoucher with a nominated valued of \$10.00.
- 2. The Promotional Partner for the \$10 Retail Voucher prize is J&C Advertising Pty Ltd ABN 29145608368) ("J&C").
- 3. Each \$10 Retail Voucher prize entitles the winner to one (1) \$10 code/evoucher for use at a participating prize partners' website or venue, as listed on the promotional website at www.surprizefries.com.au, subject to the terms stated here. Prize winners will be able to choose one from a selection of prize partners as detailed on the promotional website. The number of the available \$10 code/evoucher per prize partner is listed on the promotional website.
- 4. To claim a \$10 code/evoucher, winners must enter their Unique Prize Code and any required Personal Information on the relevant promotional website. Winners must then select a participating prize partner or venue on the promotional website to claim a \$10 Retail code/evoucher, which will be sent via email to the winner's nominated email address within twenty-four (24) hours.
- 5. To use a \$10 code/evoucher follow the instructions provided. Some codes/evouchers may be presented via your smartphone. Other venues require the code/evoucher to be printed and presented at the time of use to ensure the specified \$10 voucher is applied. Where the prize has been won by other means, for example, via a free game email from McDonald's, a copy of the email is required in lieu of the winning ticket. ID may be required for presentation with the code/evoucher as proof of identity. If alternative or additional instructions apply, these will be noted on the voucher.
- 6. To use a \$10 code/evoucher, winners must follow the redemption instructions; visit the prize partners website and enter the code when advised.
- 7. The \$10 code/evoucher can only be used at the chosen prize partners' website or venue (as printed on the evoucher). The \$10 code/evoucher does not provide any preferential treatment to the prize winner.
- 8. Winners should keep a copy of their \$10 code/evoucher winning ticket, which may be required to validate their original win.
- 9. Only one (1) \$10 code/evoucher may be used per transaction, unless otherwise stated.
- 10. \$10 codes/evouchers are valid for one (1) use until 30 November 2024. At some prize partner venues/outlets/online stores, additional restrictions may apply, including the exclusion of some goods and/or services from the offer please check individual prize partners terms and conditions as stated on www.surprizefries.com.au.
- 11. The last date to choose and claim a \$10 code/evoucher via the promotional website is 23:59 on 15 April 2024.
- 12. \$10 codes/evouchers can be claimed online only. Access to the Internet is required. Costs associated with accessing the promotional website remain a winner's responsibility and may vary depending on the Internet service or telecommunications provider used.
- 13. It is the responsibility of the winners to use their \$10 code/evoucher by the specified expiry date.
- 14. \$10 codes/evouchers cannot be transferred, sold, exchanged for cash or an alternative prize.

- 15. Use of \$10 codes/evouchers are subject to promotional availability and their use may be limited during public and school holidays and other peak periods.
- 16. \$10 codes/evouchers cannot be used in conjunction with any other voucher or special offer.
- 17. J&C, its respective agents and distributors are not liable for lost, stolen or damaged \$10 codes/evouchers.
- 18. J&C, its respective agents and distributors will not be responsible or liable to compensate the purchaser or other bearer or accept any liability for any personal loss or injury occurring as a result of participating in this prize.
- 19. J&C, its respective agents and distributors do not make any contractual promise or representation regarding the quality and/or availability of the services offered by the prize partners/participating venues and cannot be held liable for any resulting personal loss or damage. Any statutory rights the winners may have remain unaffected.
- 20. Any dispute pertaining to the use of a \$10 code/evoucher is strictly between the winner and the participating prize partner/participating venue.
- 21. The \$10 Voucher prizes are subject to promotional availability. J&C reserves the right to withdraw and then substitute a \$10 code/evoucher with another prize of equal or greater value, subject to any written directions made under applicable State or Territory legislation. For example, if a prize provider ceases to trade, a replacement \$10 code/evoucher may be issued for another prize provider.
- 22. Timeframes for delivery indicated in these terms and conditions may be affected by circumstances outside of the control of J&C, including, but not limited to strikes, fires, floods, earthquakes, other natural disasters, pandemics, acts of terrorism, and blackouts. J&C will not be liable for delays caused by circumstances outside of its control.
- 23. J&C collects personal information in order to award the \$10 code/evoucher prize and may, for this purpose, disclose such information to third parties, including but not limited to agents, contractors, service providers, prize suppliers and, as required, to Australian regulatory authorities. Prize claims are conditional on providing this information. All prize redemption details become the property of the Promotional Partner. J&C's Privacy Policy can be found at https://surprizefries.com.au/assets/pdfs/JC-Privacy-Policy.pdf
- 24. Questions or queries regarding this prize can be emailed to J&C at fries@myinstantrewards.com.au

\$5 RETAIL VOUCHER

- 1. Each \$5 Retail Voucher prize comprises of one (1) x code/evoucher with a nominated valued of \$5.00.
- 2. The Promotional Partner for the \$5 Retail Voucher prize is J&C Advertising Pty Ltd ABN 29145608368) ("J&C")
- 3. Each \$5 Retail Voucher prize entitles the winner to one (1) \$5 code/evoucher for use at a participating prize partners' website or venue, as listed on the promotional website at www.surprizefries.com.au, subject to the terms stated here. Prize winners will be able to choose one from a selection of prize partners as detailed on the promotional website. The number of the available \$5 code/evoucher per prize partner is listed on the promotional website.
- 4. To claim a \$5 code/evoucher, winners must enter their Unique Prize Code and any required Personal Information on the relevant promotional website. Winners must then select a participating prize partner or venue on the promotional website to claim a \$5 Retail code/evoucher, which will be sent via email to the winner's nominated email address within twenty-four (24) hours.
- 5. To use a \$5 code/evoucher follow the instructions provided. Some codes/evouchers may be presented via your smartphone. Other venues require the code/evoucher to be printed and presented at the time of use to ensure the specified \$5 voucher is applied. Where the prize has been won by other means, for example, via a free game email from McDonald's, a copy of the email is required in lieu of the winning ticket. ID may be required for presentation with the code/evoucher as proof of identity. If alternative or additional instructions apply, these will be noted on the voucher.
- 6. To use a \$5 code/evoucher, winners must follow the redemption instructions; visit the prize partners website and enter the code when advised.
- 7. The \$5 code/evoucher can only be used at the chosen prize partners' website or venue (as printed on the evoucher). The \$5 code/evoucher does not provide any preferential treatment to the prize winner.
- 8. Winners should keep a copy of their \$5 code/evoucher winning ticket, which may be required to validate their original win.
- 9. Only one (1) \$5 code/evoucher may be used per transaction, unless otherwise stated.
- 10. \$5 codes/evouchers are valid for one (1) use until 30 November 2024. At some prize partner venues/outlets/online stores, additional restrictions may apply, including the exclusion of some goods and/or services from the offer please check individual prize partners terms and conditions as stated on www.surprizefries.com.au.
- 11. The last date to choose and claim a \$5 code/evoucher via the promotional website is 23:59 on 15 April 2024.

- 12. \$5 codes/evouchers can be claimed online only. Access to the Internet is required. Costs associated with accessing the promotional website remain a winner's responsibility and may vary depending on the Internet service or telecommunications provider used.
- 13. It is the responsibility of the winners to use their \$5 code/evoucher by the specified expiry date.
- 14. \$5 codes/evouchers cannot be transferred, sold, exchanged for cash or an alternative prize.
- 15. Use of \$5 codes/evouchers are subject to promotional availability and their use may be limited during public and school holidays and other peak periods.
- 16. \$5 codes/evouchers cannot be used in conjunction with any other voucher or special offer.
- 17. J&C, its respective agents and distributors are not liable for lost, stolen or damaged \$5 codes/evouchers.
- 18. J&C, its respective agents and distributors will not be responsible or liable to compensate the purchaser or other bearer or accept any liability for any personal loss or injury occurring as a result of participating in this prize.
- 19. J&C, its respective agents and distributors do not make any contractual promise or representation regarding the quality and/or availability of the services offered by the prize partners/participating venues and cannot be held liable for any resulting personal loss or damage. Any statutory rights the winners may have remain unaffected.
- 20. Any dispute pertaining to the use of a \$5 code/evoucher is strictly between the winner and the participating prize partner/participating venue.
- 21. The \$5 Voucher prizes are subject to promotional availability. J&C reserves the right to withdraw and then substitute a \$5 code/evoucher with another prize of equal or greater value, subject to any written directions made under applicable State or Territory legislation. For example, if a prize provider ceases to trade, a replacement \$5 code/evoucher may be issued for another prize provider.
- 22. Timeframes for delivery indicated in these terms and conditions may be affected by circumstances outside of the control of J&C, including, but not limited to strikes, fires, floods, earthquakes, other natural disasters, pandemics, acts of terrorism, and blackouts. J&C will not be liable for delays caused by circumstances outside of its control.
- 23. J&C collects personal information in order to award the \$5 code/evoucher prize and may, for this purpose, disclose such information to third parties, including but not limited to agents, contractors, service providers, prize suppliers and, as required, to Australian regulatory authorities. Prize claims are conditional on providing this information. All prize redemption details become the property of the Promotional Partner. J&C's Privacy Policy can be found at https://surprizefries.com.au/assets/pdfs/JC-Privacy-Policy.pdf
- 24. Questions or queries regarding this prize can be emailed to J&C at fries@myinstantrewards.com.au

CATEGORY B

\$50 McDONALD'S GIFT CARD

Each prize comprises of one (1) x Digital Prepaid Mastercard valued at \$50.00

Your Digital Prepaid Mastercard ("Card") is a Mastercard issued by EML Payment Solutions Limited ("EML") ABN 30 131 436 532, AFSL 404131 ('we/us/our'). In these terms and conditions, 'you' are the Card purchaser or user and by allowing the addition of the Card into your Pays-enabled device or by activating the Card, you agree to be bound by these Terms and Conditions. All users of the Card must be provided these conditions.

Pays availability

*When we refer to the Pays, we are referring to Apple Pay, Google Pay or Samsung Pay and further, when we refer to a Device, we are referring to a mobile phone or wearable device that allows you to store a Card to the Device. Pays availability is subject to your respective Card program sponsor and device capability. Although the Card is Pays enabled, availability of the Pays is contingent upon the card program you have signed-up for. In addition, Cardholders associated with Pays enabled programs must ensure their device is Pays capable. This means your device must have the ability to store the Card and actuate a purchase.

Using the Card and Expiration

- The Card is a Mastercard prepaid card that can be used for purchasing goods and services where Mastercard prepaid cards are accepted for electronic transactions (excluding transactions at ATMs or over the counter at financial institutions).
- The card will expire according to the month and year found on your tokenised card on your device
- The Card is valid until the expiry date and cannot be used after expiry.
- At expiry, the remaining available balance will be forfeited.

Card Limitations

- The Card cannot be used to make transactions that exceed the available balance. For such a transaction you need to pay the difference by another method if the merchant agrees.
- The Card is not reloadable.
- The Card is not a credit card and nor is it linked to a deposit account with us.

- The Card cannot be used to obtain or redeem cash and cannot be used for making direct debit, recurring, or regular instalment payments.
- Authorisations may be declined at some merchants (such as gambling merchants or merchants who
 choose not to accept the Card).

Waivers

- We are not liable in any way when authorisation is declined for any particular transaction except where the authorisation has been declined because of an act or omission on our part.
- We are not liable in circumstances where you have other cards stored on your Device for payment and you inadvertently use the Card when using your Device as a payment method. You must ensure that you select the correct card prior to using your Device as a payment method.
- We are not otherwise liable for the use, functionality or availability of a Device, the availability of
 merchants who allow the use of the Device and Card as payment, or a reduced level of service
 caused by the failure of third party communications and network providers (except to the extent
 deemed liable under the ePayments Code).
- We are not liable for transactions on your Card if: a) your Device security measures are compromised; or b) where you allow others access to, or the means to access, your Device; or c) any other circumstances in which you allow others to circumvent the security measures of your Device.
- The Card is like cash and may not be replaced if misused, lost, stolen or damaged.
- The Card will be void if it is defaced, mutilated, altered or tampered with in any way.

Fees

 We do not charge any fees for using the Card. However, some merchants may charge you for using the Card and such fees may be deducted from the balance of your Card at the time of the transaction.

Refunds

- Any refunds on Card transactions are subject to the policy of the specific merchant.
- Refunds may be in the form of a credit to the Card, cash refund or in-store credit. If the Card expires
 or is revoked before you have spent any funds resulting from a refund (whether or not the original
 transaction being refunded was made using the Card) then you will have no access to those funds.

Disputes, Complaints & General Queries

- If you have a problem with a purchase made with the Card, or a dispute with a merchant, you must
 deal directly with the merchant involved. If you cannot resolve the dispute with the merchant, you can
 contact The Card Network
- If you notice any error relating to the Card or have a query about the Card, you should initially contact The Card Network by phoning Client Services during business hours.
- The Card Network Client Services can be contacted on:
 - o Phone: 1300 375 346, or
 - o Email: info@thecardnetwork.com.au.

Disclaimers

- You are responsible for all transactions on the Card, except where there has been fraud or negligence by our staff or agents.
- We may restrict or stop the use of the Card if suspicious activities are noticed
- You are responsible for checking your transaction history, knowing the available balance and date of
 expiry for the Card. Balance and transaction history are available to you within the app on your
 Device.
- We reserve the right to change these Terms and Conditions at any time. Any changes to the Terms and Conditions can be viewed at thecardnetwork.com.au.
- Information will be disclosed to third parties about the Card, or transactions made with the Card, whenever allowed by law, and also where necessary to operate the Card and process transactions. A full privacy policy can be viewed at https://thecardnetwork.com.au/pages/privacy-policy

\$100 McDONALD'S GIFT CARD

Each prize comprises of one (1) x Digital Prepaid Mastercard valued at \$100.00

Your Digital Prepaid Mastercard ("Card") is a Mastercard issued by EML Payment Solutions Limited ("EML") ABN 30 131 436 532, AFSL 404131 ('we/us/our'). In these terms and conditions, 'you' are the Card purchaser or user and by allowing the addition of the Card into your Pays-enabled device or by activating the Card, you agree to be bound by these Terms and Conditions. All users of the Card must be provided these conditions.

Pays availability

*When we refer to the Pays, we are referring to Apple Pay, Google Pay or Samsung Pay and further, when we refer to a Device, we are referring to a mobile phone or wearable device that allows you to store a Card to the Device. Pays availability is subject to your respective Card program sponsor and device capability. Although

the Card is Pays enabled, availability of the Pays is contingent upon the card program you have signed-up for. In addition, Cardholders associated with Pays enabled programs must ensure their device is Pays capable. This means your device must have the ability to store the Card and actuate a purchase.

Using the Card and Expiration

- The Card is a Mastercard prepaid card that can be used for purchasing goods and services where
 Mastercard prepaid cards are accepted for electronic transactions (excluding transactions at ATMs or
 over the counter at financial institutions).
- The card will expire according to the month and year found on your tokenised card on your device
- The Card is valid until the expiry date and cannot be used after expiry.
- At expiry, the remaining available balance will be forfeited.

Card Limitations

- The Card cannot be used to make transactions that exceed the available balance. For such a transaction you need to pay the difference by another method if the merchant agrees.
- The Card is not reloadable.
- The Card is not a credit card and nor is it linked to a deposit account with us.
- The Card cannot be used to obtain or redeem cash and cannot be used for making direct debit, recurring, or regular instalment payments.
- Authorisations may be declined at some merchants (such as gambling merchants or merchants who
 choose not to accept the Card).

Waivers

- We are not liable in any way when authorisation is declined for any particular transaction except where the authorisation has been declined because of an act or omission on our part.
- We are not liable in circumstances where you have other cards stored on your Device for payment and you inadvertently use the Card when using your Device as a payment method. You must ensure that you select the correct card prior to using your Device as a payment method.
- We are not otherwise liable for the use, functionality or availability of a Device, the availability of
 merchants who allow the use of the Device and Card as payment, or a reduced level of service
 caused by the failure of third party communications and network providers (except to the extent
 deemed liable under the ePayments Code).
- We are not liable for transactions on your Card if: a) your Device security measures are compromised; or b) where you allow others access to, or the means to access, your Device; or c) any other circumstances in which you allow others to circumvent the security measures of your Device.
- The Card is like cash and may not be replaced if misused, lost, stolen or damaged.
- The Card will be void if it is defaced, mutilated, altered or tampered with in any way.

Fees

 We do not charge any fees for using the Card. However, some merchants may charge you for using the Card and such fees may be deducted from the balance of your Card at the time of the transaction.

Refunds

- Any refunds on Card transactions are subject to the policy of the specific merchant.
- Refunds may be in the form of a credit to the Card, cash refund or in-store credit. If the Card expires
 or is revoked before you have spent any funds resulting from a refund (whether or not the original
 transaction being refunded was made using the Card) then you will have no access to those funds.

Disputes, Complaints & General Queries

- If you have a problem with a purchase made with the Card, or a dispute with a merchant, you must
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- If you notice any error relating to the Card or have a query about the Card, you should initially contact The Card Network by phoning Client Services during business hours.
- The Card Network Client Services can be contacted on:
 - o Phone: 1300 375 346, or
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Disclaimers

- You are responsible for all transactions on the Card, except where there has been fraud or negligence by our staff or agents.
- We may restrict or stop the use of the Card if suspicious activities are noticed
- You are responsible for checking your transaction history, knowing the available balance and date of
 expiry for the Card. Balance and transaction history are available to you within the app on your
 Device.
- We reserve the right to change these Terms and Conditions at any time. Any changes to the Terms and Conditions can be viewed at thecardnetwork.com.au.

 Information will be disclosed to third parties about the Card, or transactions made with the Card, whenever allowed by law, and also where necessary to operate the Card and process transactions. A full privacy policy can be viewed at https://thecardnetwork.com.au/pages/privacy-policy

\$200 McDONALD'S GIFT CARD

Each prize comprises of one (1) x Digital Prepaid Mastercard valued at \$200.00

Your Digital Prepaid Mastercard ("Card") is a Mastercard issued by EML Payment Solutions Limited ("EML") ABN 30 131 436 532, AFSL 404131 ('we/us/our'). In these terms and conditions, 'you' are the Card purchaser or user and by allowing the addition of the Card into your Pays-enabled device or by activating the Card, you agree to be bound by these Terms and Conditions. All users of the Card must be provided these conditions.

Pays availability

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Using the Card and Expiration

- The Card is a Mastercard prepaid card that can be used for purchasing goods and services where
 Mastercard prepaid cards are accepted for electronic transactions (excluding transactions at ATMs or
 over the counter at financial institutions).
- The card will expire according to the month and year found on your tokenised card on your device
- The Card is valid until the expiry date and cannot be used after expiry.
- At expiry, the remaining available balance will be forfeited.

Card Limitations

- The Card cannot be used to make transactions that exceed the available balance. For such a transaction you need to pay the difference by another method if the merchant agrees.
- The Card is not reloadable.
- The Card is not a credit card and nor is it linked to a deposit account with us.
- The Card cannot be used to obtain or redeem cash and cannot be used for making direct debit, recurring, or regular instalment payments.
- Authorisations may be declined at some merchants (such as gambling merchants or merchants who
 choose not to accept the Card).

Waivers

- We are not liable in any way when authorisation is declined for any particular transaction except where the authorisation has been declined because of an act or omission on our part.
- We are not liable in circumstances where you have other cards stored on your Device for payment and you inadvertently use the Card when using your Device as a payment method. You must ensure that you select the correct card prior to using your Device as a payment method.
- We are not otherwise liable for the use, functionality or availability of a Device, the availability of
 merchants who allow the use of the Device and Card as payment, or a reduced level of service
 caused by the failure of third party communications and network providers (except to the extent
 deemed liable under the ePayments Code).
- We are not liable for transactions on your Card if: a) your Device security measures are compromised; or b) where you allow others access to, or the means to access, your Device; or c) any other circumstances in which you allow others to circumvent the security measures of your Device.
- The Card is like cash and may not be replaced if misused, lost, stolen or damaged.
- The Card will be void if it is defaced, mutilated, altered or tampered with in any way.

Fees

 We do not charge any fees for using the Card. However, some merchants may charge you for using the Card and such fees may be deducted from the balance of your Card at the time of the transaction.

Refunds

- Any refunds on Card transactions are subject to the policy of the specific merchant.
- Refunds may be in the form of a credit to the Card, cash refund or in-store credit. If the Card expires
 or is revoked before you have spent any funds resulting from a refund (whether or not the original
 transaction being refunded was made using the Card) then you will have no access to those funds.

Disputes, Complaints & General Queries

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- We may restrict or stop the use of the Card if suspicious activities are noticed
- You are responsible for checking your transaction history, knowing the available balance and date of
 expiry for the Card. Balance and transaction history are available to you within the app on your
 Device.
- We reserve the right to change these Terms and Conditions at any time. Any changes to the Terms and Conditions can be viewed at thecardnetwork.com.au.
- Information will be disclosed to third parties about the Card, or transactions made with the Card, whenever allowed by law, and also where necessary to operate the Card and process transactions. A full privacy policy can be viewed at https://thecardnetwork.com.au/pages/privacy-policy

\$500 McDONALD'S GIFT CARD

Each prize comprises of one (1) x Digital Prepaid Mastercard valued at \$500.00

Your Digital Prepaid Mastercard ("Card") is a Mastercard issued by EML Payment Solutions Limited ("EML") ABN 30 131 436 532, AFSL 404131 ('we/us/our'). In these terms and conditions, 'you' are the Card purchaser or user and by allowing the addition of the Card into your Pays-enabled device or by activating the Card, you agree to be bound by these Terms and Conditions. All users of the Card must be provided these conditions.

Pays availability

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Using the Card and Expiration

- The Card is a Mastercard prepaid card that can be used for purchasing goods and services where
 Mastercard prepaid cards are accepted for electronic transactions (excluding transactions at ATMs or
 over the counter at financial institutions).
- The card will expire according to the month and year found on your tokenised card on your device
- The Card is valid until the expiry date and cannot be used after expiry.
- At expiry, the remaining available balance will be forfeited.

Card Limitations

- The Card cannot be used to make transactions that exceed the available balance. For such a transaction you need to pay the difference by another method if the merchant agrees.
- The Card is not reloadable.
- The Card is not a credit card and nor is it linked to a deposit account with us.
- The Card cannot be used to obtain or redeem cash and cannot be used for making direct debit, recurring, or regular instalment payments.
- Authorisations may be declined at some merchants (such as gambling merchants or merchants who
 choose not to accept the Card).

Waivers

- We are not liable in any way when authorisation is declined for any particular transaction except where the authorisation has been declined because of an act or omission on our part.
- We are not liable in circumstances where you have other cards stored on your Device for payment and you inadvertently use the Card when using your Device as a payment method. You must ensure that you select the correct card prior to using your Device as a payment method.
- We are not otherwise liable for the use, functionality or availability of a Device, the availability of
 merchants who allow the use of the Device and Card as payment, or a reduced level of service
 caused by the failure of third party communications and network providers (except to the extent
 deemed liable under the ePayments Code).

- We are not liable for transactions on your Card if: a) your Device security measures are compromised; or b) where you allow others access to, or the means to access, your Device; or c) any other circumstances in which you allow others to circumvent the security measures of your Device.
- The Card is like cash and may not be replaced if misused, lost, stolen or damaged.
- The Card will be void if it is defaced, mutilated, altered or tampered with in any way.

Fees

 We do not charge any fees for using the Card. However, some merchants may charge you for using the Card and such fees may be deducted from the balance of your Card at the time of the transaction.

Refunds

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 transaction being refunded was made using the Card) then you will have no access to those funds.

Disputes, Complaints & General Queries

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- We may restrict or stop the use of the Card if suspicious activities are noticed
- You are responsible for checking your transaction history, knowing the available balance and date of
 expiry for the Card. Balance and transaction history are available to you within the app on your
 Device
- We reserve the right to change these Terms and Conditions at any time. Any changes to the Terms and Conditions can be viewed at thecardnetwork.com.au.
- Information will be disclosed to third parties about the Card, or transactions made with the Card, whenever allowed by law, and also where necessary to operate the Card and process transactions. A full privacy policy can be viewed at https://thecardnetwork.com.au/pages/privacy-policy

\$100 THE GIFT CARD

- 1. Each prize comprises of one (1) x The Gift Card valued at \$100.00
- 2. Your card expires 36 months from date of sale. Cards are not refundable. Lost or stolen cards cannot be replaced. Participating retailers are subject to change. For full terms and conditions visit www.card.gift/gift

\$200 THE GIFT CARD

- 1. Each prize comprises of one (1) x The Gift Card valued at \$200.00
- 2. Your card expires 36 months from date of sale. Cards are not refundable. Lost or stolen cards cannot be replaced. Participating retailers are subject to change. For full terms and conditions visit www.card.gift/gift

\$10 CARD.GIFT e-GIFT CARD

- 1. Each prize comprises of one (1) x digital eGift card valued at \$10.00
- 2. Card.Gift Voucher Codes are valid for three years. Voucher Codes are redeemable for a selection of eGift Cards available at Card.Gift. No change given. The onus is on the holder to use the Voucher Code on or before the specified expiry date. Voucher Codes will not be extended, replaced or exchanged and are invalid without an expiry date. Voucher Codes cannot be sold or exchanged. Information may be disclosed to third parties about the Voucher Code, or transactions made with the Voucher Code, whenever allowed by law, and also where necessary to operate the Voucher Code and process transactions. A full privacy policy can be viewed at https://card.gift/page/privacy-policy. TCN reserve the right to change any terms contained in these Terms & Conditions at any time. For full Terms and Conditions please see https://card.gift/page/terms-of-service

\$5 CARD.GIFT e-GIFT CARD

- 1. Each prize comprises of one (1) x digital eGift card valued at \$5.00
- 2. Card.Gift Voucher Codes are valid for three years. Voucher Codes are redeemable for a selection of eGift Cards available at Card.Gift. No change given. The onus is on the holder to use the Voucher Code on or before the specified expiry date. Voucher Codes will not be extended, replaced or exchanged and are invalid without an expiry date. Voucher Codes cannot be sold or exchanged. Information may be disclosed to third parties about the Voucher Code, or transactions made with the Voucher Code, whenever allowed by law, and also where necessary to operate the Voucher Code and process transactions. A full privacy policy can be viewed at https://card.gift/page/privacy-policy. TCN reserve the right to change any terms contained in these Terms & Conditions at any time. For full Terms and Conditions please see https://card.gift/page/terms-of-service

CATEGORY C

\$10,000 KLOOK TRAVEL EXPERIENCES VOUCHER

- 1. Each \$10,000.00 Klook gift code prize comprises of one (1) x code valued at \$10,000.00.
- 2. The Promotional Partner for the \$10,000.00 Klook gift code prize is Klook Travel Technology Limited
- 3. Klook gift codes cannot be used in conjunction with any other offers, discounts, gift cards or promotions, and cannot be redeemed for cash.
- 4. Klook gift codes are redeemable online at https://www.klook.com/en-AU/klook-gift-card/
- 5. Klook gift codes are subject to their prevailing terms and conditions of use, including expiry dates, and are not replaceable if lost, stolen or damaged.
- 6. Visit https://www.klook.com/en-AU/conditions/ for full terms and conditions of sale.
- 7. Klook gift codes are valid until 30th June 2027.

\$10,000 OZSALE SHOPPING E-VOUCHER

- 1. Each \$10,000 OZSALE Shopping Voucher prize comprises of ten (10) x \$1,000 voucher codes entitling the winner to redeem any one (1) or more product(s) advertised on the OZSALE at www.ozsale.com.au, as selected by the winner in their discretion, to the total maximum value of \$10,000.00.
- 2. The Promotional Partner for the \$10,000 OZSALE Shopping Voucher prize is OZSALE Pty Ltd (ABN: 11 118 610 987).
- 3. \$10,000 OZSALE Shopping Voucher prizes are subject to the voucher's prevailing terms and conditions of use (available at https://www.ozsale.com.au/TermsAndConditions.aspx?cid=10) and are not replaceable or refundable if lost, stolen or damaged. Voucher cannot be used towards the cost of shipping.
- 4. In order to redeem the \$10,000 OZSALE Shopping Voucher prize, winners must open an OZSALE user account and register the \$10,000 OZSALE Shopping Voucher prize's voucher code in the manner required on www.ozsale.com.au. Costs associated with accessing the website remain a winner's responsibility and may vary depending on the Internet service or telecommunications provider used. \$10,000 OZSALE Shopping Voucher prize codes are valid until 30 June 2027. Any unused amount will be applied to a winner's OZSALE account as a store credit and be valid for a further 6 months.
- 5. \$10,000 OZSALE Shopping Voucher prizes are partially redeemable.
- 6. If a winner uses the \$10,000 OZSALE Shopping Voucher prize in excess of its value, the winner will be responsible to pay for the balance exceeding the value of the \$10,000 OZSALE Shopping Voucher prize. No compensation will be payable if a winner is unable to redeem their \$10,000 OZSALE Shopping Voucher prize (in whole or part) as stated for whatever reason.

\$2,000 KLOOK TRAVEL EXPERIENCES VOUCHER

- 1. Each \$2,000.00 AUD Klook gift code prize comprises of one (1) x code valued at \$2,000.00 AUD.
- 2. The Promotional Partner for the \$2,000.00 AUD Klook gift code prize is Klook Travel Technology Limited
- 3. Klook gift codes cannot be used in conjunction with any other offers, discounts, gift cards or promotions, and cannot be redeemed for cash.
- 4. Klook gift codes are redeemable online at https://www.klook.com/en-AU/klook-gift-card/
- 5. Klook gift codes are subject to their prevailing terms and conditions of use, including expiry dates, and are not replaceable if lost, stolen or damaged.
- 6. Visit https://www.klook.com/en-AU/conditions/ for full terms and conditions of sale.
- 7. Klook gift codes are valid until 30th June 2027.

\$2,000 OZSALE SHOPPING E-VOUCHER

1. Each \$2,000 OZSALE Shopping Voucher prize comprises of one (1) x voucher code entitling the winner to redeem any one (1) or more product(s) advertised on the OZSALE at www.ozsale.com.au, as selected by the winner in their discretion, to the total maximum value of \$2,000.00.

- 2. The Promotional Partner for the \$2,000 OZSALE Shopping Voucher prize is OZSALE Pty Ltd (ABN: 11 118 610 987).
- 3. \$2,000 OZSALE Shopping Voucher prizes are subject to the voucher's prevailing terms and conditions of use (available at https://www.ozsale.com.au/TermsAndConditions.aspx?cid=10) and are not replaceable or refundable if lost, stolen or damaged. Voucher cannot be used towards the cost of shipping.
- 4. In order to redeem the \$2,000 OZSALE Shopping Voucher prize, winners must open an OZSALE user account and register the \$2,000 OZSALE Shopping Voucher prize's voucher code in the manner required on www.ozsale.com.au. Costs associated with accessing the website remain a winner's responsibility and may vary depending on the Internet service or telecommunications provider used. \$2,000 OZSALE Shopping Voucher prize codes are valid until 30 June 2027. Any unused amount will be applied to a winner's OZSALE account as a store credit and be valid for a further 6 months.
- 5. \$2,000 OZSALE Shopping Voucher prizes are partially redeemable.
- 6. If a winner uses the \$2,000 OZSALE Shopping Voucher prize in excess of its value, the winner will be responsible to pay for the balance exceeding the value of the \$2,000 OZSALE Shopping Voucher prize. No compensation will be payable if a winner is unable to redeem their \$2,000 OZSALE Shopping Voucher prize (in whole or part) as stated for whatever reason.

\$1,000 McDONALD'S GIFT CARD

Each prize comprises of one (1) x Digital Prepaid Mastercard valued at \$1,000.00

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Pays availability

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Using the Card and Expiration

- The Card is a Mastercard prepaid card that can be used for purchasing goods and services where
 Mastercard prepaid cards are accepted for electronic transactions (excluding transactions at ATMs or
 over the counter at financial institutions).
- The card will expire according to the month and year found on your tokenised card on your device
- The Card is valid until the expiry date and cannot be used after expiry.
- At expiry, the remaining available balance will be forfeited.

Card Limitations

- The Card cannot be used to make transactions that exceed the available balance. For such a transaction you need to pay the difference by another method if the merchant agrees.
- The Card is not reloadable.
- The Card is not a credit card and nor is it linked to a deposit account with us.
- The Card cannot be used to obtain or redeem cash and cannot be used for making direct debit, recurring, or regular instalment payments.
- Authorisations may be declined at some merchants (such as gambling merchants or merchants who
 choose not to accept the Card).

Waivers

- We are not liable in any way when authorisation is declined for any particular transaction except where the authorisation has been declined because of an act or omission on our part.
- We are not liable in circumstances where you have other cards stored on your Device for payment
 and you inadvertently use the Card when using your Device as a payment method. You must ensure
 that you select the correct card prior to using your Device as a payment method.
- We are not otherwise liable for the use, functionality or availability of a Device, the availability of
 merchants who allow the use of the Device and Card as payment, or a reduced level of service
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- The Card is like cash and may not be replaced if misused, lost, stolen or damaged.
- The Card will be void if it is defaced, mutilated, altered or tampered with in any way.

Fees

 We do not charge any fees for using the Card. However, some merchants may charge you for using the Card and such fees may be deducted from the balance of your Card at the time of the transaction

Refunds

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- If you notice any error relating to the Card or have a query about the Card, you should initially contact The Card Network by phoning Client Services during business hours.
- The Card Network Client Services can be contacted on:
 - o Phone: 1300 375 346, or
 - Email: info@thecardnetwork.com.au.

Disclaimers

- You are responsible for all transactions on the Card, except where there has been fraud or negligence by our staff or agents.
- We may restrict or stop the use of the Card if suspicious activities are noticed
- You are responsible for checking your transaction history, knowing the available balance and date of
 expiry for the Card. Balance and transaction history are available to you within the app on your
 Device.
- We reserve the right to change these Terms and Conditions at any time. Any changes to the Terms and Conditions can be viewed at thecardnetwork.com.au.
- Information will be disclosed to third parties about the Card, or transactions made with the Card, whenever allowed by law, and also where necessary to operate the Card and process transactions. A full privacy policy can be viewed at https://thecardnetwork.com.au/pages/privacy-policy

\$1,000 OZSALE SHOPPING E-VOUCHER

- 1. Each \$1,000 OZSALE Shopping Voucher prize comprises of one (1) x voucher code entitling the winner to redeem any one (1) or more product(s) advertised on the OZSALE at www.ozsale.com.au, as selected by the winner in their discretion, to the total maximum value of \$1,000.00.
- 2. The Promotional Partner for the \$1,000 OZSALE Shopping Voucher prize is OZSALE Pty Ltd (ABN: 11 118 610 987).
- 3. \$1,000 OZSALE Shopping Voucher prizes are subject to the voucher's prevailing terms and conditions of use (available at https://www.ozsale.com.au/TermsAndConditions.aspx?cid=10) and are not replaceable or refundable if lost, stolen or damaged. Voucher cannot be used towards the cost of shipping.
- 4. In order to redeem the \$1,000 OZSALE Shopping Voucher prize, winners must open an OZSALE user account and register the \$1,000 OZSALE Shopping Voucher prize's voucher code in the manner required on www.ozsale.com.au. Costs associated with accessing the website remain a winner's responsibility and may vary depending on the Internet service or telecommunications provider used. \$1,000 OZSALE Shopping Voucher prize codes are valid until 30 June 2027. Any unused amount will be applied to a winner's OZSALE account as a store credit and be valid for a further 6 months.
- 5. \$1,000 OZSALE Shopping Voucher prizes are partially redeemable.
- 6. If a winner uses the \$1,000 OZSALE Shopping Voucher prize in excess of its value, the winner will be responsible to pay for the balance exceeding the value of the \$1,000 OZSALE Shopping Voucher prize. No compensation will be payable if a winner is unable to redeem their \$1,000 OZSALE Shopping Voucher prize (in whole or part) as stated for whatever reason.

\$1,000 KLOOK TRAVEL EXPERIENCES VOUCHER

- 1. Each \$1,000.00 AUD Klook gift code prize comprises of one (1) x code valued at \$1,000.00 AUD
- 2. The Promotional Partner for the \$1,000.00 AUD Klook gift code prize is Klook Travel Technology Limited
- 3. Klook gift codes cannot be used in conjunction with any other offers, discounts, gift cards or promotions, and cannot be redeemed for cash.
- 4. Klook gift codes are redeemable online at https://www.klook.com/en-AU/klook-gift-card/
- 5. Klook gift codes are subject to their prevailing terms and conditions of use, including expiry dates, and are not replaceable if lost, stolen or damaged.
- 6. Visit https://www.klook.com/en-AU/conditions/ for full terms and conditions of sale.
- 7. Klook gift codes are valid until 30th June 2027.